

**Behavioral Health Rehabilitative Services (BHRS)
Partner's in Quality Workgroup
04/14/14 Minutes
LC Government Center Room 45
From 1:00 pm to 2:30 pm**

Mission Statement: "To Improve the Quality Of and Access To the BHRS System"

Attendees: Corinna Bealer, LC CMHU; Kay Achenbach, LC Health Choices; Rob Harvey, Kidspeace; Pam Bubnis, Redco; Ellen Hunt, ARCH; Diane Sedgwick, IU 21 & Paulette Hunter, parent

- The team finalized the 10/14/13 minutes.

- I. *MAGELLAN PROVIDER ACCESS REPORT:*** *(The goal of this report is to capture consumer access issues to BHRS services, look at trends and barriers to accessing services and assist consumers in navigating the network and securing services in a timely fashion)*

- **Discussion:**
 - Paulette stated that the state has a BHRS Data Work Group that is addressing issues identified with this group and that they developed a draft encounter form for TSS staff. She will be emailing the group the draft form and is requesting feedback.
 - Kay shared the 03/14 Access Report.
 - Pam from Redco stated that she has not completed the information on the attached Access report in over a year, so she and Kay will consult with Magellan regarding this.
 - Magellan added the total number of provider's BSCs who are FBA licensed on this report.
 - Kay informed the team that Magellan has the Community Health Care Alliance and various stake holder committees that look at various issues.
 - Ellen stated that ARCH has family forum meetings regarding legislation and policies which is another forum for family's to voice their concerns and get information
 - Kay stated that Magellan has continued to offer quarterly BHRS Provider meetings; however no agenda items were provided to Magellan for a meeting. Therefore Magellan continues to have discussions individually with providers.

- **Action Plan:**
 - Kay will provide the team with the 04/14 through 07/14 Access Report.
 - Kay will look into specific parent and consumer groups that Magellan has that may cover the concerns and goals of this team.

II. MAGELLAN COMPLETION REPORT: *(The goal of this report is to look at what prescribed hours are being delivered to families and consumers receiving BHRS so delivery issues and barriers could be addressed)*

➤ **Action Plan:**

- Kay will provide the team with the 2012 to 2013 Completion Report.

III. BHRS TRAININGS: *(The goal is to develop a comprehensive/quality assurance training curriculum for BHRS staff/providers that are servicing children with Autism)*

➤ **Discussion:**

- Rob said that Kidspace is requesting that all of their BSC's be FBA licensed.
- Paulette will ask the state where they are at in processing the applications for FBAs and if providers have staff that has been waiting for over a year they could contact her with the staff's specific name and she will look into the status of the application.
- It was said that OMHSAS is communicating with state colleges about having FBA training in their curriculums.
- There was discussion pertaining to staff turn over and how providers will need to hire new staff and start the FBA process all over again and if the new hire does not have experience working with Autistic children they need to shadow someone for a year before they can even apply for licensing.
- There was discussion on the FBA renewal process being a potential barrier in 12/14 with all the additional applications that they are currently processing.
- The Bureau of Autism is doing some state wide trainings for providers and families.

➤ **Action Plan:**

- The providers will provide any upcoming training information.

IV. MAGELLAN BHRS PILOT PROGRAM UPDATE: *(The goal is to develop innovative approaches to deliver services, develop outcome measurements, make recommendations for best practices, and increase family involvement and participation in services through support groups and intensive parent education)*

➤ **Discussion:**

- Lehigh County is still waiting on state feedback and approval to the BHRS proposals that were submitted by Magellan.

➤ **Action Plan:**

- Kay will provide the team with any additional updates on the BHRS pilot programs at the 08/14 meeting.

V. BHRS SPREADSHEET

➤ **Discussion:**

- Paulette will get the team the 2013 PS&R
- Kay provided the team with the PS&R revisions that were completed in 01/01/14
- Kay informed the team about the PEPS process with OMHSAS and Magellan and how the county continues to meet all standards.

➤ **Action Plan:**

- The team will discuss the review the BHRS spreadsheet.

Our next scheduled meeting is 08/11/14 at 1:00 pm in conference room TBA at the LC Government Center.