

**Behavioral Health Rehabilitative Services (BHRS)
Partner's in Quality Workgroup
10/14/13 Minutes
LC Government Center Room 123
From 1:00 pm to 2:30 pm**

Mission Statement: "To Improve the Quality Of and Access To the BHRS System"

Attendees: Corinna Bealer, LC CMHU; Kay Achenbach, LC Health Choices; Paulette Hunter, parent & Pam Bubnis, Redco.

- The team finalized the 08/12/13 minutes.

- I. *MAGELLAN PROVIDER ACCESS REPORT:*** *(The goal of this report is to capture consumer access issues to BHRS services, look at trends and barriers to accessing services and assist consumers in navigating the network and securing services in a timely fashion)*

- **Discussion:**
 - Paulette stated that she contacted the state in effort to obtain the county proposal; however the proposal is with legal. She will continue to make effort to get a copy of the proposal.

- **Action Plan:**
 - Kay will provide the team with last quarters Access Report.

- II. *MAGELLAN COMPLETION REPORT:*** *(The goal of this report is to look at what prescribed hours are being delivered to families and consumers receiving BHRS so delivery issues and barriers could be addressed)*

- **Action Plan:**
 - In August 2014 the team will request the 2012 and 2013 Completion Report to compare outcomes.
 - Sherri from Holcomb if able will share with the team their family questionnaire and outcome measures.

- III. *BHRS TRAININGS:*** *(The goal is to develop a comprehensive/quality assurance training curriculum for BHRS staff/providers that are servicing children with Autism)*

- **Discussion:**
 - Pam from Redco told the team that she is working on getting her staff trained for FBA in addition to a trainer the trainer qualification.

- **Action Plan:**
 - The providers will provide any updates on upcoming trainings.

- Carol Johnson will provide the team with any information on upcoming Best Practices trainings.

IV. *MAGELLAN BHRS PILOT PROGRAM UPDATE:* *(The goal is to develop innovative approaches to deliver services, develop outcome measurements, make recommendations for best practices, and increase family involvement and participation in services through support groups and intensive parent education)*

- **Action Plan:** Kay will provide the team with any additional updates on the BHRS pilot programs.

V. *BHRS SPREADSHEET*

- **Discussion:**

- Kay reassured the team that OMHSAS does a yearly audit to ensure that counties are in compliance with the PS&R's and LC currently has met all their criteria.
- Paulette stated she would like the state to include families in on their process when they are ensuring counties are in compliance with the PS&Rs.
- Paulette brought up a discussion on Recovery Partnership completing LC Consumer Satisfaction surveys and that she would like to see a larger sample used. This led to discussion on consumer's time and buy in to the process.
- The commissioners requested that RFP's be sent out to various MCO's for the LC contracts. There will be a technical, fiscal and IT reviews and input from consumers, county employees and families before a MCO is selected.

- **Action Plan:**

- Paulette will get the team a copy of the revised 2013 PS&R.
- Kay will provide the team with a "cheat sheet" on the revisions that were made to the 2013 PS&R.

Our next scheduled meeting is Monday 12/09/13 at 1:00 pm in conference room 123 at the LC Government Center.