

**Behavioral Health Rehabilitative Services (BHRS)
Partner's in Quality Workgroup
12/13/10 Minutes**

Participants: Corinna Bealer, LC Children's Mental Health; Robin Urenko, Elwyn/ARCH of LV; Pat Theodore, LC CASSP; Dick Orlemann, LC MH Deputy Administrator; Tim Boyer, LC MH/MR/D&A Administrator; Emily Leayman, Elwyn/ARCH of LV; Paige Keeter, Kidspeace; Allison Frantz, LC Health Choices & Paulette Hunter, parent

BHRS TRAININGS: *(The goal is to develop a comprehensive/quality assurance training curriculum for BHRS staff/providers that are servicing children with Autism)*

➤ **Discussion:**

- Tim Boyer obtained information from the 2009 publication from the PA Developmental Disabilities Council (DDC) regarding funding for training and education. Proposals were submitted for funding in 2009; however we are uncertain if all funds were allocated or if there are additional funds available. Topics for trainings included Cultural Competency, Employment Reform & Resources, Self Advocacy and Decision Making.
- ASSERT's grant and funding source for trainings ended this month. The team discussed the impact that this may have on smaller providing agencies who depended on ASSERT for trainings; however larger agencies that represented felt they were able to provide appropriate trainings such as Positive Behavioral Support (PBS) and Functional Behavioral Analysis (FBA) to hired staff.
- The team discussed the option for providers to collaborate their efforts and trainings to all hired BHRS staff regardless of who is employing them. This may draw down cost.

➤ **Outstanding Tasks:**

- Tim will contact DDC regarding funding availability and possible proposal request for funding if available.
- Corinna will contact Jan Creedon for an update on her discussion with Dr. Scott at Devereux regarding sharing his training agenda or curriculum, as well as whether or not Lehigh County providers can send, if applicable, a few staff for a train the trainer course.

BHRS PILOT PROGRAM UPDATE: *(The goal is to develop innovative approaches to deliver services, develop outcome measurements, make recommendations for best practices, and increase family involvement and participation in services through support groups and intensive parent education)*

➤ **Discussion:**

- The team was informed that the pilot program with the three selected providers, Elwyn, Valley Youth House and Holcomb, will be implemented next month and outcomes will be collected in 10/11.
- The team discussed the option for providers in the pilot program to be given an incentive for hiring staff that are available to work evening and week-end hours.

➤ **Outstanding Tasks:**

- Corinna will contact Diane Marciano at Magellan to see if a summary can be provided regarding this program, as well as the incentives, expectations and targeted groups of each selected provider.

MAGELLAN COMPLETION REPORT: (The goal of this report is to look at what prescribed hours are being delivered to families and consumers receiving BHRS so delivery issues and barriers could be addressed)

➤ **Discussion:**

- The team decided that they would like to have this report as a comprehensive report that includes all Health Choices members receiving BHRS regardless of their diagnosis.
- The team had discussion on how private insurance and ACT 62 as a payer source impacts this report and how this information is not obtainable for Magellan to collect.

➤ **Outstanding Task:**

- Corinna will invite Lynn Hammer from Magellan to participate at the next meeting to explain how this data is being collected.
- The team will discuss with Magellan whether or not they are able to share this information with providers to see if the report is reflecting accurate information.
- Paige Keeter from Kidspace will share the form she is currently using to capture this information. The form was developed out of the Kirk T. lawsuit several years ago and is a good tool to use.

MAGELLAN PROVIDER ACCESS REPORT: (The goal of this report is to capture consumer access issues to BHRS services, look at trends and barriers to accessing services and assist consumers in navigating the network and securing services in a timely fashion)

➤ **Discussion:**

- The team requested that the names of the consumers and contact information be included on this report and shared with the county Children's Mental Health Unit (CMHU) on a monthly basis to assist the families/consumers in securing services in a timely fashion. Currently the report captures the member's initials, the date and time of the call, the county they are calling from, insurance information, and the purpose and outcome of the call.
- There was discussion on confidentiality issues and the need for providers to ask families if they are able to share contact information with Magellan and/or the CMHU in order to assist them with accessing services.
- There was discussion on how expanding After School Partial Programs may decrease the evening access issues with BHRS staff. The children would then have an opportunity to address their social interactions as a treatment goal.

➤ **Outstanding Tasks:**

- Request that Magellan share with the team the form that providers are now completing to capture this information and discuss whether or not contact information can be included. With families/consumers permission this report can then be shared monthly with the CMHU who will reach out to the identified consumers and assist them in securing services.

Our next scheduled BHRS Partner's in Quality Workgroup is scheduled for 02/14/10 from 1:00 pm to 2:30 pm in room 201 at the Lehigh County Government Center.