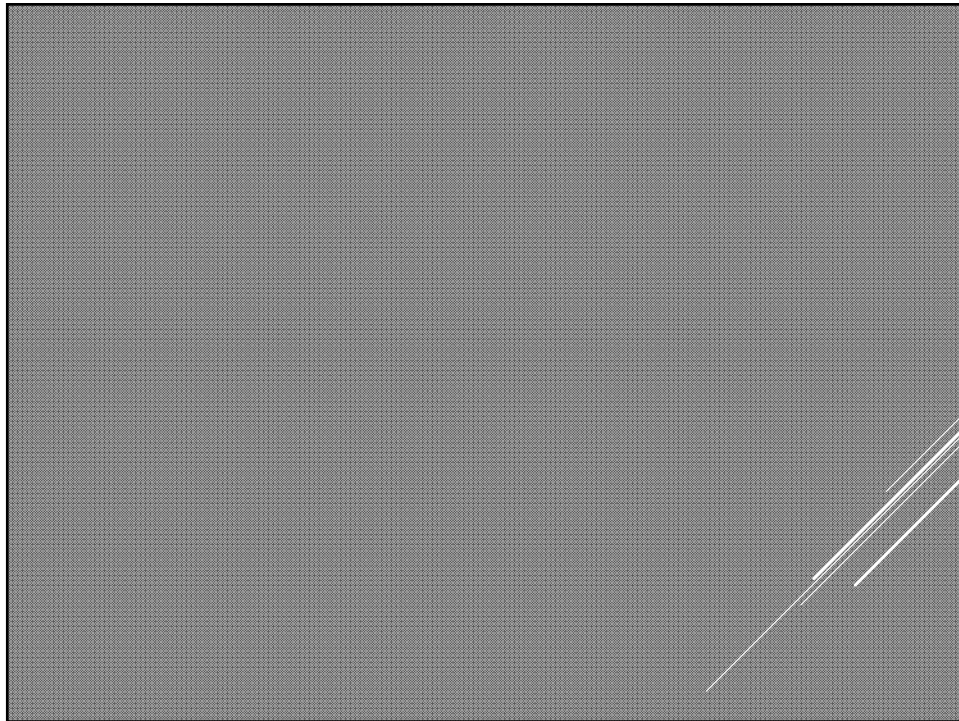


The Lehigh Valley Homeless Veteran Task Force and Lehigh Valley Health Network presents:

Who Ya Gonna Call ...?

A peer-to-peer workshop and networking opportunity for social workers and providers

Schedule		
Time	Event	Presenter(s)
8:00 to 8:30	· Registration	
8:30 to 8:50	· Welcome and Opening Remarks	
8:50 to 9:15	· LVHN Street Medicine	Brett Feldman
9:15 to 9:40	· Lehigh County Mental Health / Drug and Alcohol	Richard Orleman Layne Turner
9:40 to 10:05	· Lehigh County Aging and Adult Services	J. R. Reed
10:05 to 10:30	· U.S. Department of Veterans Affairs	Thomas Gonzalez
10:30 to 10:55	· Lehigh Valley VA-Funded Supportive Services for Veteran Families Providers · Lehigh Conference of Churches	Kristen Lenhart Felix Cruz Rob Luabenheimer Jason Carey
10:55 to 11:20	· Lehigh County Office of Veterans Affairs	Thomas Applebach
11:20 to 11:45	· Legislative Offices	Altagracia Mercado
11:40 to noon	· Wrap up and Survey	
12:00 to 1:30	· Networking Luncheon and Resource Tables	Sponsored by LVHN Veteran Champions



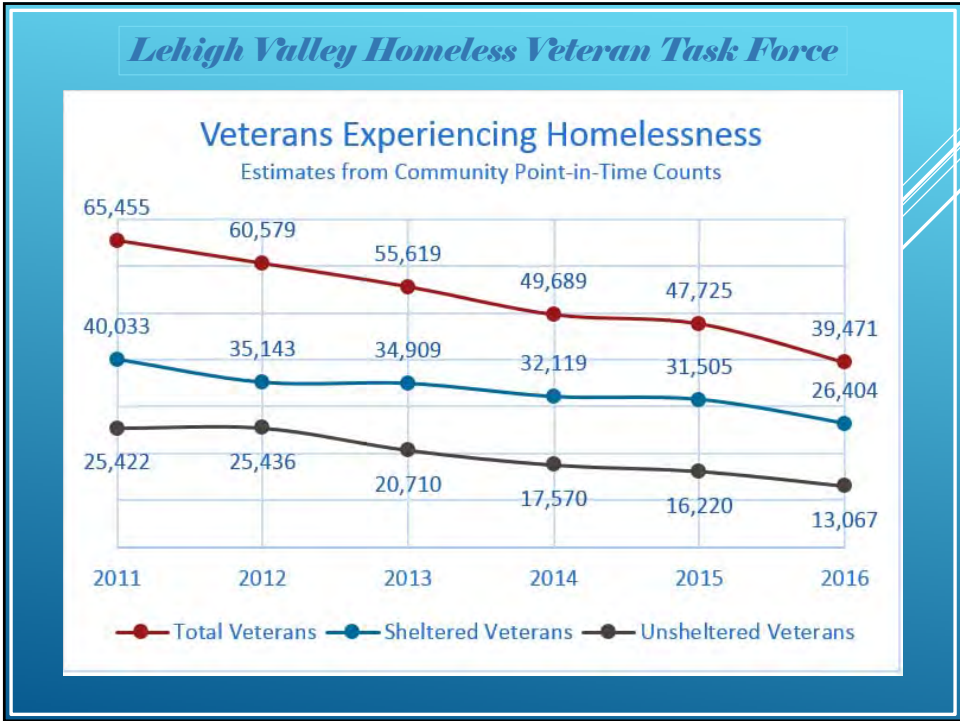
LEHIGH VALLEY HOMELESS VETERAN TASK FORCE

Thomas L. Applebach
Director, Lehigh County Office of Veterans Affairs

Lehigh Valley Homeless Veteran Task Force

TIMELINE

- **2009: President Barack Obama calls for an end to veteran homelessness by 2015**
- **2014: First Lady Michelle Obama issues the Mayors Challenge to End Veteran Homelessness**
- **March 2015: LVHVTF created**



Lehigh Valley Homeless Veteran Task Force

Since March 2015

- **88 veterans permanently housed**
- **13 veterans currently living in transitional housing**

Lehigh Valley Homeless Veteran Task Force

GOAL

**Veteran Homelessness
is Brief, Rare and
Non-Recurring**

Lehigh Valley Homeless Veteran Task Force

MISSION

- **House Homeless and At-Risk Veterans**
- **Ensure Supportive Services**
- **Return Veteran to Self-Sufficiency**

Lehigh Valley Homeless Veteran Task Force

VISION – 3-10-30

- **Three Days**
 - **Eligibility**
- **Ten Days**
 - **Shelter, Food, Medical**
- **30 Days**
 - **Appropriate Shelter/Housing**
 - **Long-Term Treatment**

Lehigh Valley Homeless Veteran Task Force

TF – PRINCIPLES

- **No Wrong Doors**
- **Open Communications**
- **Be Willing to Learn**
- **Remove Impediments and Friction Points**
- **Exploit Opportunities**

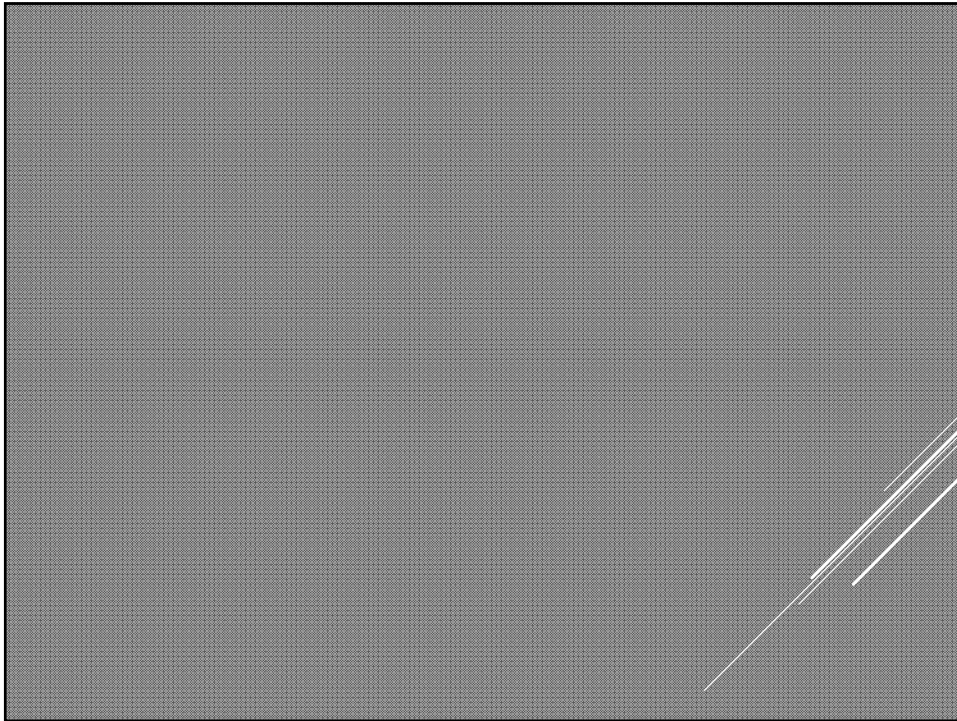
Lehigh Valley Homeless Veteran Task Force

Building Bridges



Lehigh Valley Homeless Veteran Task Force





LEHIGH VALLEY HEALTH NETWORK


Street Medicine Progress Notes: Traumatic Brain Injury, Executive Function and Associations to the Street

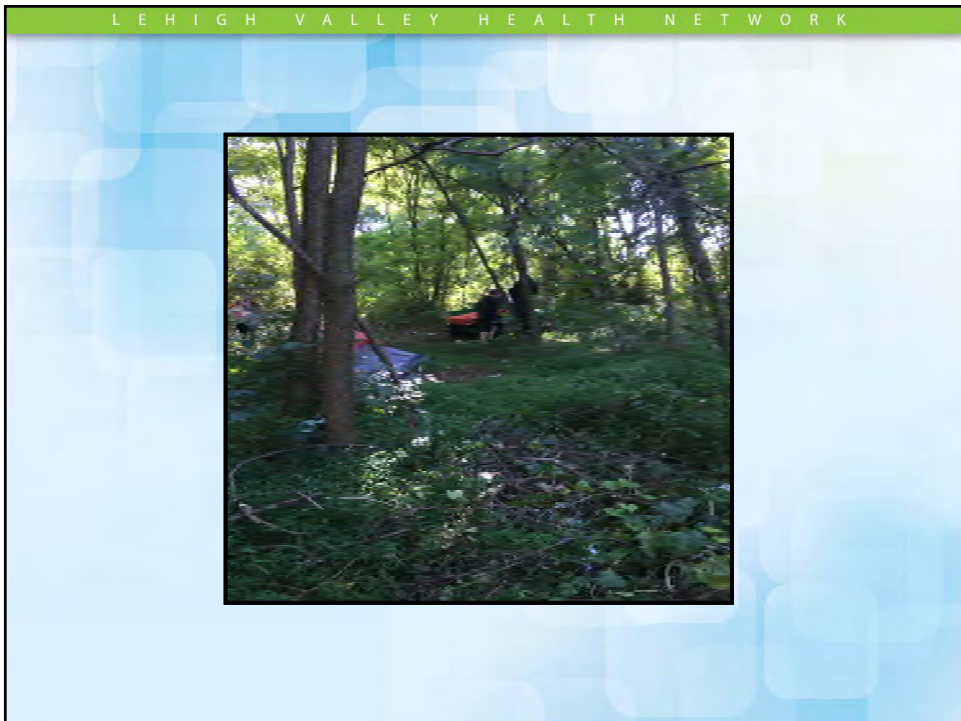
Corinne T. Feldman MMS, PA-C
Executive Director, DeSales Free Clinic
Assistant Professor, DeSales Physician Assistant Program

Brett J. Feldman, MSPAS, PA-C
Director LVHN Street Medicine

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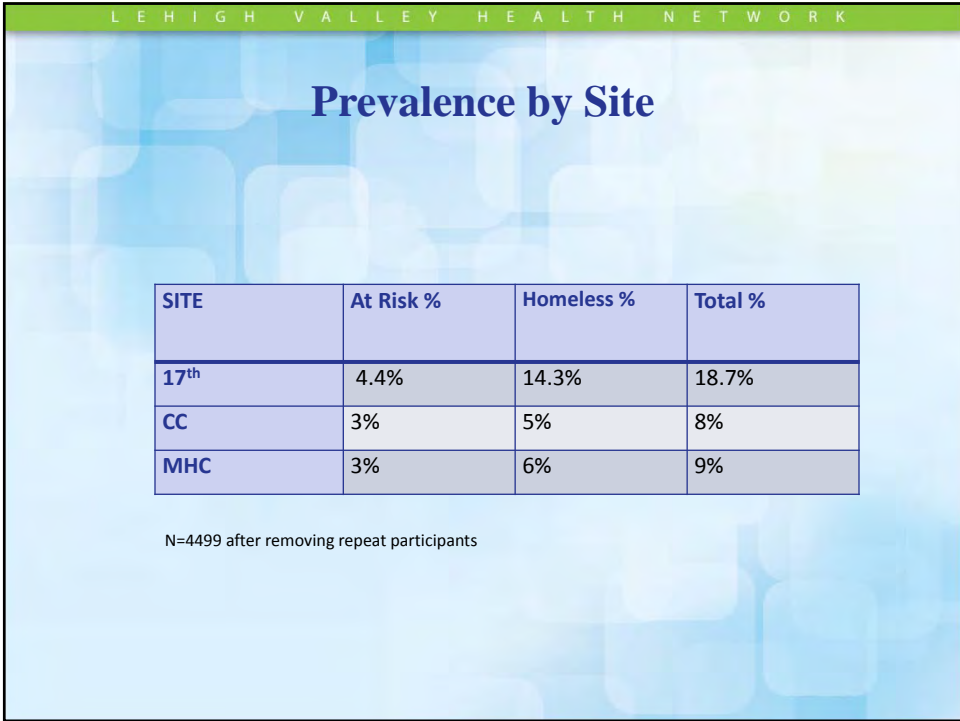


Homelessness and Poor Health

- Life expectancy
 - Homeless- 42 and 52 years
 - Housed- 78 years ⁽⁴⁾
- 38% have 2 or more of the following:
 - HTN, COPD, CAD, CVA, HIV/AIDS, liver condition, CKD or cancer ⁽⁵⁾
- 25% w/ severe mental illness ⁽⁵⁾
- 30% w/ drug use disorder ⁽⁶⁾

Homelessness and High Utilization

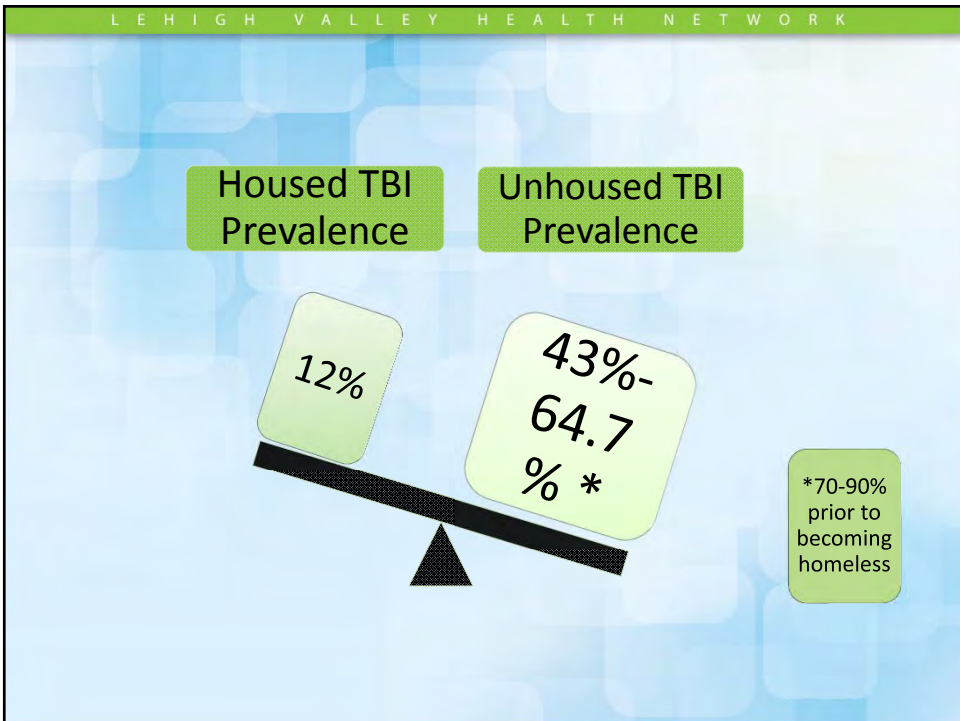
- 740% greater hospitalization days ⁽¹⁾
- 170% greater cost per hospital day ⁽²⁾
- Stayed 4.1 days longer per admission ⁽²⁾
- 30-day readmission rate 50.8% ⁽³⁾



LEHIGH VALLEY HEALTH NETWORK

Traumatic Brain Injuries and Homelessness

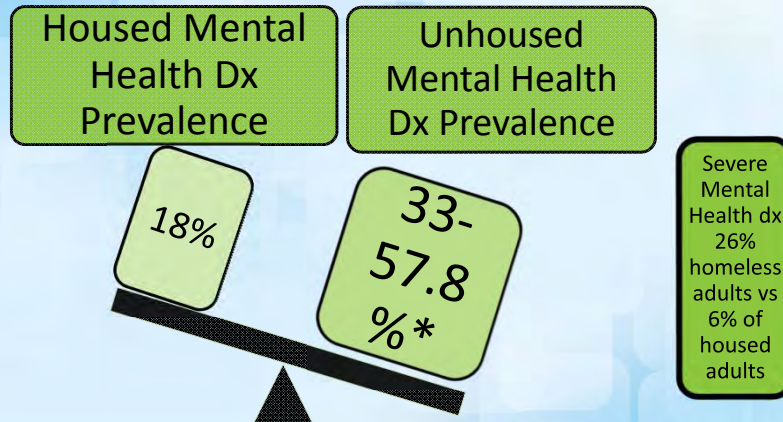
- TBI Defined: “A bump, blow or jolt to the head or a penetrating head injury that disrupts the normal function of the brain” cdc.gov
- Most common mechanism:
 - Assault (including during childhood)
 - MVC
 - Sports/Recreational activity

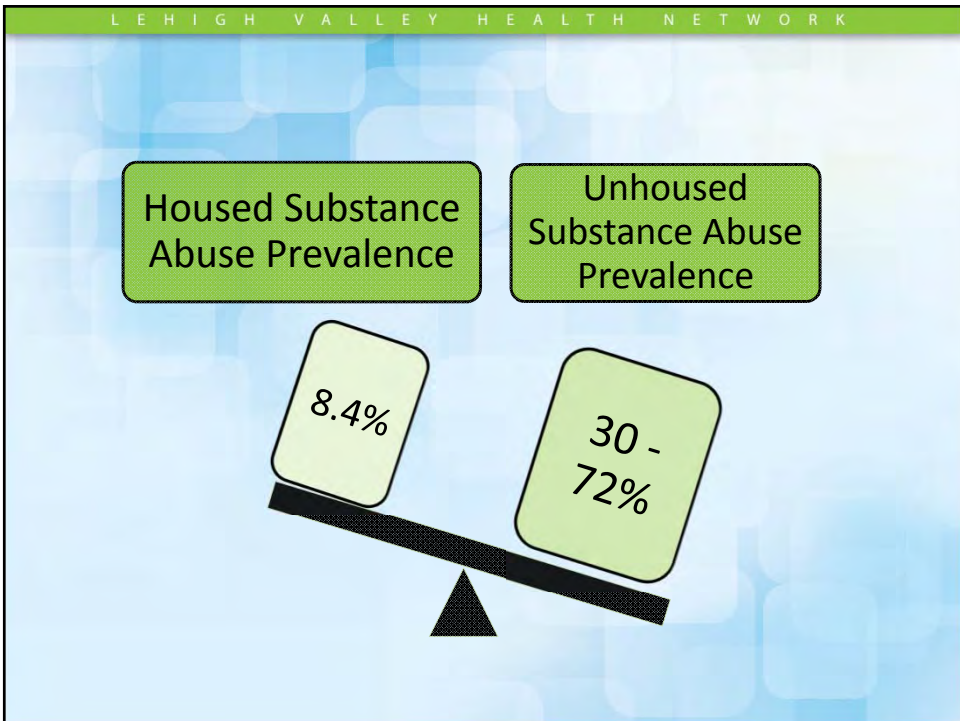
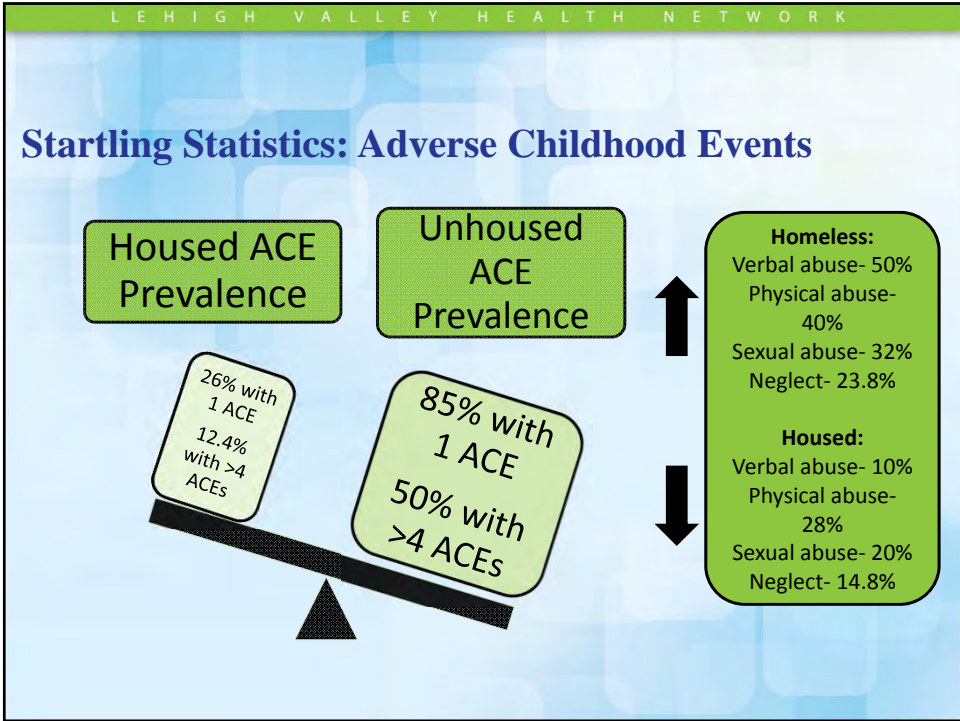


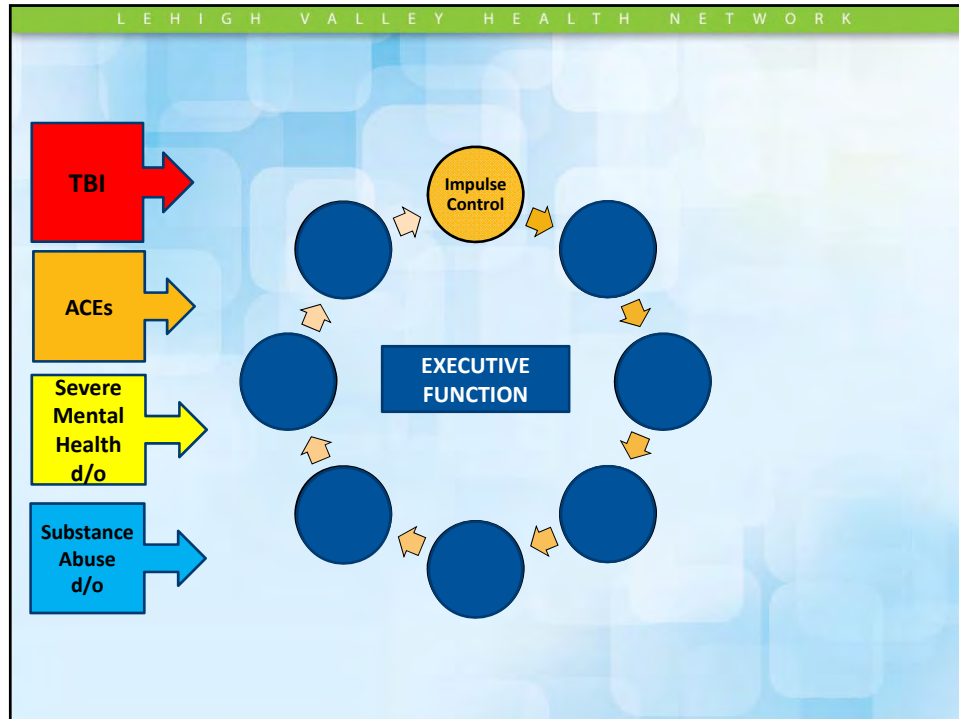
TBIs and Executive Function

- Executive functioning tasks of the brain are located primarily in the frontal lobe
- Frontal lobes act as orchestra directors to help coordinate other lobes and their functioning
- Traumatic brain injuries often involve the frontal lobes

Startling Statistics- Mental Health Disorders







LEHIGH VALLEY HEALTH NETWORK

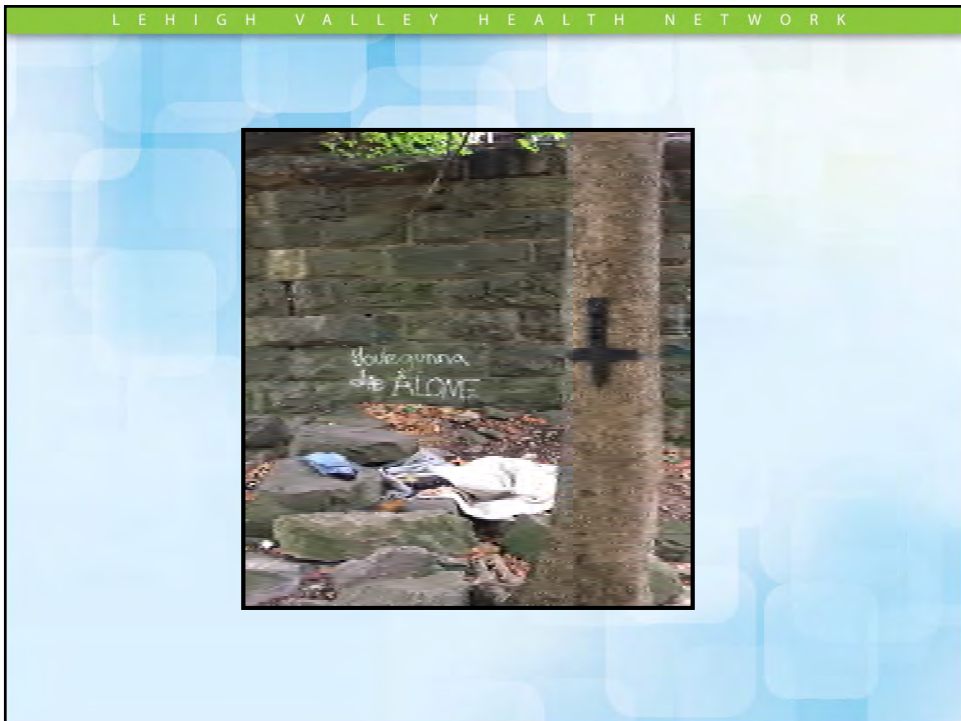
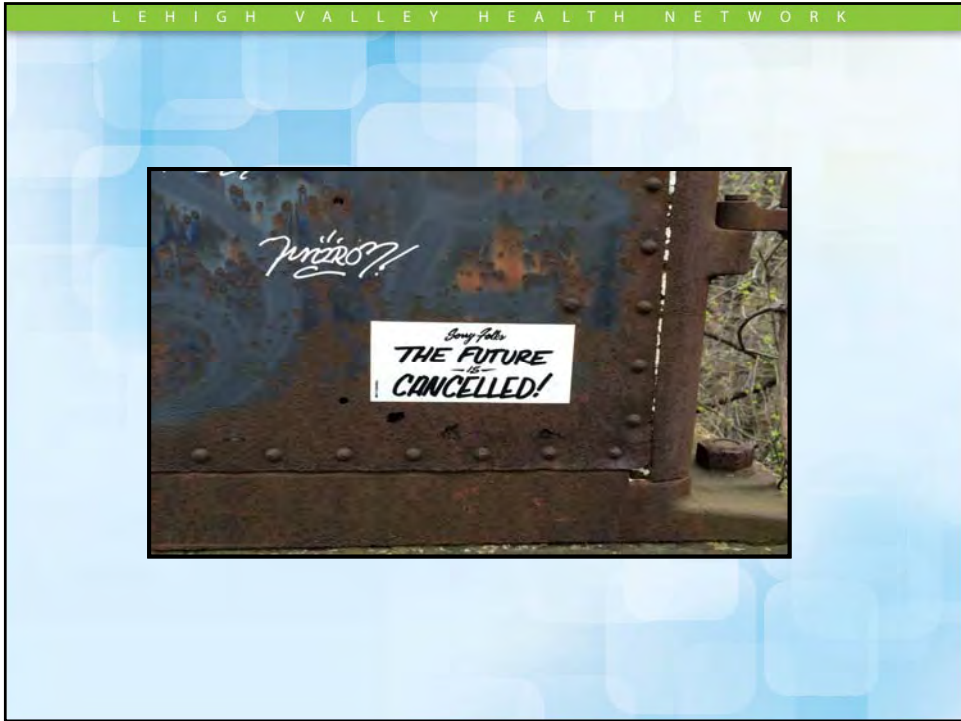
Local Efforts for Better Understanding

- Current study underway at Allentown Rescue Mission
 - Corinne Feldman MMS, PA-C; Louise Marquino PA-S; Kathleen Galligan PA-S
- Demographic survey
- OSU-TBI Screen
- Montreal Cognitive Assessment (MOCA)
- Goals:
 - Understand physical, sexual abuse patterns (ACEs)
 - Understand substance abuse and incarceration patterns
 - Determine TBI prevalence with a validated tool
 - Understand potential effect of TBI on MOCA outcomes

Practically Speaking...

- Implications for patient education methods
- Adjustments of administrative clinical practice policies
- Ethics check- saint vs sinner syndrome
- Adaptations of clinical practice







LEHIGH VALLEY HEALTH NETWORK

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LEHIGH VALLEY HEALTH NETWORK

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LEHIGH VALLEY HEALTH NETWORK

Questions?

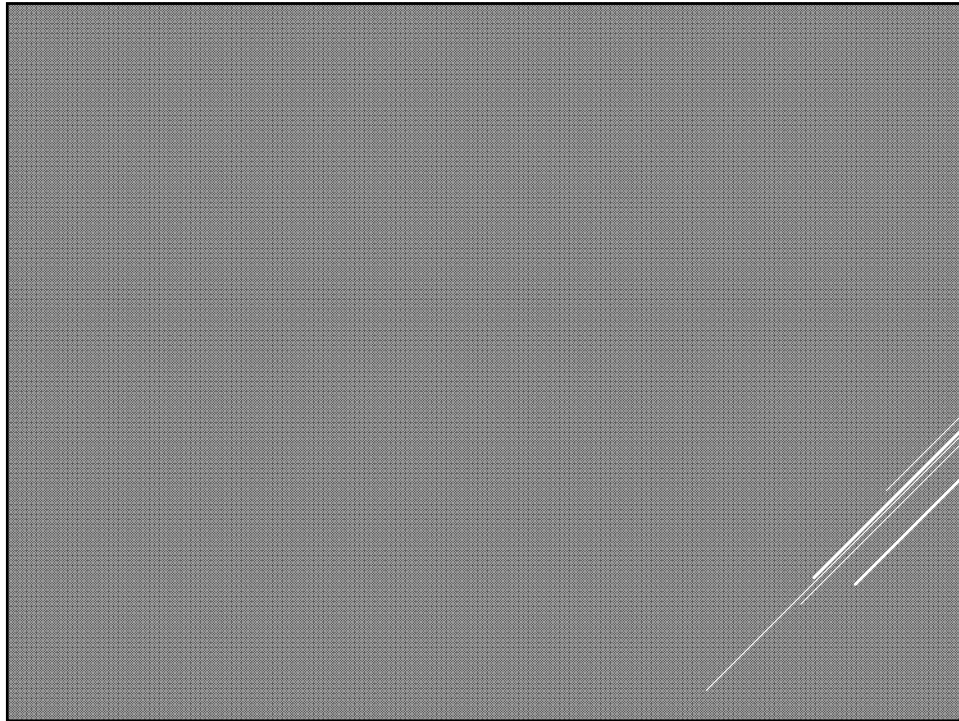
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 Executive Director, DeSales Free Clinic
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Streetmedicinehighvalley.org

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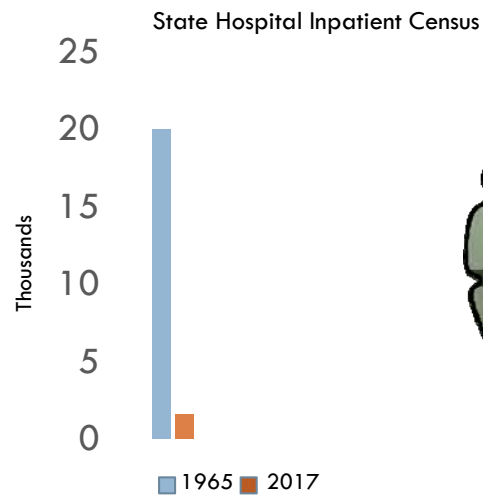
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LEHIGH COUNTY
MENTAL HEALTH SERVICES

Presented by:
Richard Orlemann (610) 782-3553

Hospital To Community



Criteria for Services

- A Serious and Persistent Mental Illness
- Schizophrenia
- Schizoaffective Disorder
- Bipolar Disorder
- Major Depressive Disorder

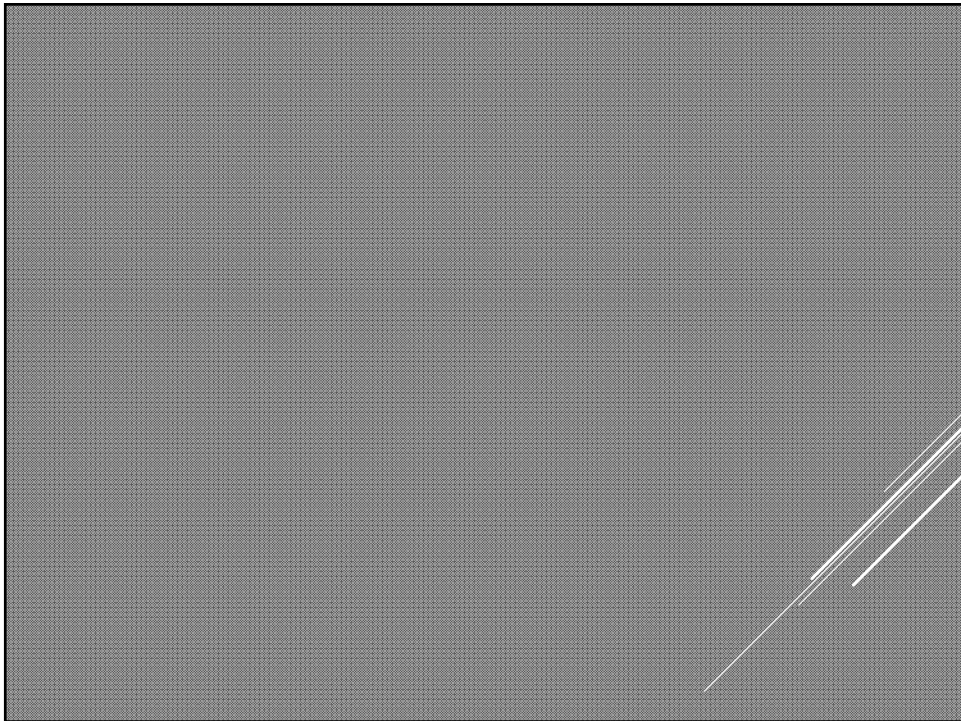
Services Provided

- Outpatient Therapy
- Case Management- BCM and ACT
- Community Residential Rehabilitation
- Supported Apartments
- EPCBH (Enhanced Personal Care Boarding Home)
- Medically Fragile Persons
- Psych Rehab
- Clubhouse
- Drop In Center
- Employment
- Peer Support

Accessing Services

- Private Insurance
- Medicare
- Medical Assistance/Magellan
- No Insurance
- Information & Referral Unit
 - 610-782-3200

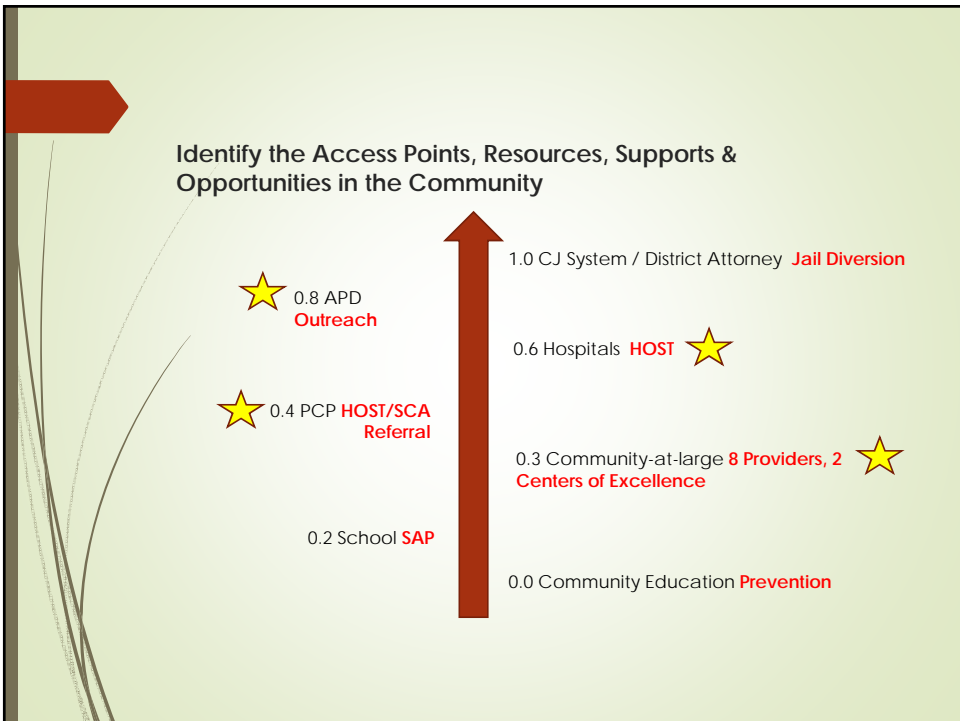
Community

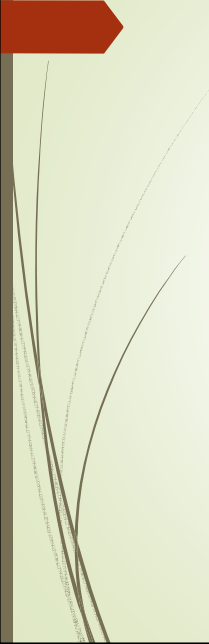




Lehigh County Department of Drug & Alcohol Abuse Services

J. Layne Turner, Administrator





Identify the Access Points, Resources, Supports & Opportunities in the Community

0.8 Outreach

- Collaboration with the APD
- 7 days per week
- Referrals, Contact, Relationship, Warm Handoff to Treatment/Supports



Identify the Access Points, Resources, Supports & Opportunities in the Community

0.6 Hospital / HOST

- 8:00AM to Midnight
- 7 days per week
- Primarily focused on opioid use disorder/OD Survivor
- Will accept all substance use
- 267-977-7661
- HOST@marscare.com



Identify the Access Points, Resources, Supports & Opportunities in the Community

0.4 Primary Care Practices

Physicians / Staff have two (2) ways to refer patients:

HOST - 267-977-7661, HOST@marscare.com

SCA – 610-782-3555, j.layneturner@lehighcounty.org



Identify the Access Points, Resources, Supports & Opportunities in the Community

0.3 Community – At – Large

Pyramid Healthcare, Monday 9-5, Tuesday – Friday 9-2

White Deer Run, Friday 9-12

Habit OpCo , Monday – Friday 6-2

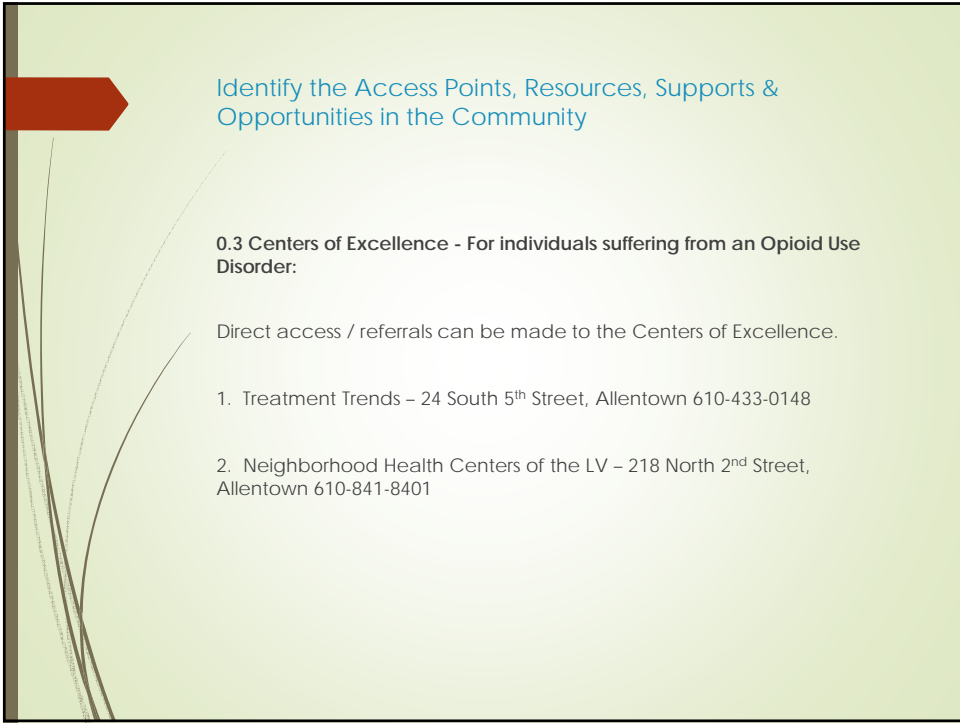
Hispanic American Organization (HAO), Monday – Friday 9-2:30

Step-by-Step, by appointment only

Mid Atlantic Rehabilitative Services (MARS), Monday – Friday as standby, open access beginning mid-March

Northeast Treatment Services, by appointment only

Confront, Monday – Thursday 9-12



Identify the Access Points, Resources, Supports & Opportunities in the Community

0.3 Centers of Excellence - For individuals suffering from an Opioid Use Disorder:

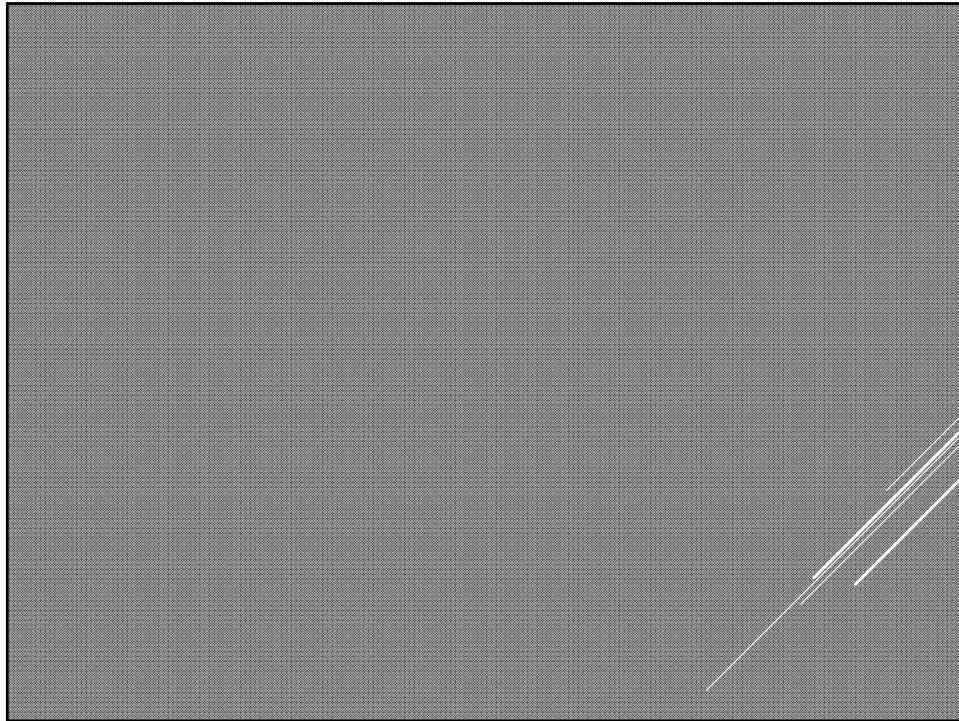
Direct access / referrals can be made to the Centers of Excellence.

1. Treatment Trends – 24 South 5th Street, Allentown 610-433-0148
2. Neighborhood Health Centers of the LV – 218 North 2nd Street, Allentown 610-841-8401



Contact Us:

- J. Layne Turner, MPA
- 610.782.3558
- j.layneturner@lehighcounty.org
-  County of Lehigh Drug and Alcohol



Lehigh County Office of Aging and Adult Services

Peer 2 Peer Workshop

The seal of Lehigh County, Pennsylvania, is centered below the text. It features a circular design with a central figure and the text "SEAL OF THE COUNTY OF LEHIGH PENNSYLVANIA" around the perimeter.

Mission Statement

- The Office of Aging and Adult Services is committed to supporting and empowering the well being of adults of all ages, residing in Lehigh County. Information and assistance is provided to enable individuals to remain active, healthy, productive and independent in their community.

Who We Are...

- Area Agency's on Aging are the result of the Older American's Act passed by congress in 1965 in response to concern by policy makers about a lack of community social services for older persons.
- There are 52 Area Agencies on Aging across PA that cover 67 counties.
- Lehigh County's AAA is unique in that we also cover adult services, ages 18-59, and we are affiliated with County Government.

What We Do...

- **Assessment:** Purpose is to determine Level of Care for determine program eligibility or appropriate placement in the least restrictive setting.
- **Care Management:** Develops a plan of care that is coordinated with both formal and informal supports to support the individual's preferences and independence.
- **Protective Services:** Investigate allegations of suspected physical abuse, sexual abuse, financial exploitation, caregiver neglect, self neglect, or abandonment.
 - 5 Criteria for PS: Reside in PA, over age of 60, Incapacitated, No Responsible Caretaker, Imminent risk of danger to person or property.
 - PS Workers are on call 24/7

Programs Offered

- **OPTIONS**
 - Personal Care (bathing, dressing, grooming), Adult Day Programs, PERS, Home Delivered Meals (MOW), light home support (laundry, trash removal, linen changes). ***Does not fund cleaning.
- **Aging Waiver**
 - Home and Community Based Services can be provided as an alternative to Nursing Home placement.
 - Must be Nursing Facility Clinically Eligible (NFCE) and financially eligible for Medical Assistance.
 - Senior Life is an alternative to Aging Waiver and is also offered.

Programs Offered cont...

- Caregiver Support Program (CSP)
 - Provides caregiver respite through In Home services or Adult Day Programs.
 - This program reimburses for costs related to caregiving, including supplies (gloves, briefs and diapers, etc).
 - Allows for a lifetime home modification of up to \$2000 (ex: stair glide, ramp, walk in shower/bathroom modification).

- Homemaker (ages 18-59 only)
 - Services are provided for individuals with a disability who are at a Nursing Facility Ineligible (NFI) level of care.
 - Basic care and management of the home are provided to ensure safe and sanitary conditions.
 - Services include personal care, laundry, trash, light housekeeping and home delivered meals

Housing Case Management Homeless Assistance Program (HAP)

- Rental assistance and housing case management are available to qualified individuals and families.
 - First month's rent and security deposit can be considered (up to \$1000 for households without children and \$1500 for households with children).

- Homeless Assistance Program funds are contracted out to the following Agencies (no in house funding available for ER housing):
 - Catholic Charities, Hispanic American Organization and Lehigh Conference of Churches

- Eligibility is based upon a documented homeless or near homeless situation, financial requirements set forth by the PA Dept. of Human Services and having sustainable income to maintain the residence.

- HAP Funds are designed to be a one time payment to promote self sufficiency.

Examples of Crisis Referrals

- Lack of Utilities
 - Heat/AC, water, electric, gas
- Lack of Housing/Homelessness
 - Ex: facing eviction, near homeless intervention requests
- Lack of food
 - LCAAA has shelf stable “emergency meals”
- Inadequate care
- Mental Health crisis
 - LCAAA will partner with Lehigh County Crisis Intervention in these cases.

Additional programs

- Nursing Home Transition
 - An NHT Coordinator can help Nursing Home residents safely return to the community.
- Ombudsman
 - Advocates for and protects the rights of residents in Long Term Care settings.
- APPRISE
 - Health Insurance counseling program
- Neighborhood Senior Centers
 - Funded transportation through LantaVan for meals and socialization
 - 12 Senior Centers are strategically located throughout Lehigh County

Additional Programs cont...

- Information and Assistance
 - Property tax/Rent Rebate and other form completion (LIHEAP), SNAP, other benefits entitlements, etc.
- Home Modifications/Chore service
 - Minor household repairs to maintain health and safety in the home
 - Examples: grab bars, hand railings, etc.
- Health and Wellness
 - Fall Prevention Class
 - Exercise Classes
 - Chronic Disease Self-Management Workshops

AAA Partnership with PA Link

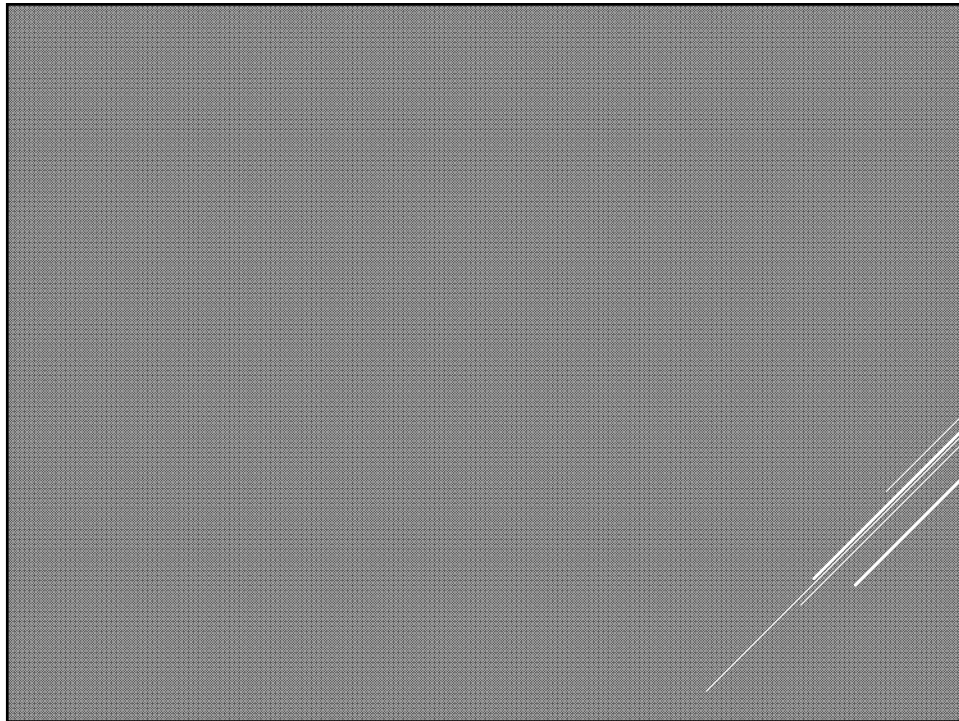


- PA Link to Aging and Disability Resources is cross-agency partner agencies who collaborate to service individuals in need of long term service and supports.
- PA Link utilizes the “No Wrong Door” approach
- For more info on becoming a PA Link partner, contact the Lead Link Coordinator, Kim Melusky at kimberlymelusky@lehighcounty.org

Contact Info

- Lehigh County Information and Referral
610-782-3200
- Lehigh County Office of Aging and Adult Services
610-782-3034

AgingAdultServices@lehighcounty.org





KEY DEFINITIONS

- Veteran- A person who has served in the active military, naval, or air services, who was discharged or released under conditions other than dishonorable.
- Homeless- same as The McKinney-Vento Homeless Assistance Act
 - As amended by S. 896 The Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act of 2009





BRIEF HISTORY

- HCMI –Homeless Chronically Mentally Ill(1988)
- HV Dental Program- Homeless Veterans Dental Program (1992)
- HCHV -Health Care for Homeless Veterans (1994)
- GPD-Grant & Per Diem program (1994)
- HVCER-Homeless Veteran Contracted Emergency Residential (1994)
- CWT – Compensated Work Therapy
- Project Chaleng (1994)
- HUD-VASH (2008) Housing & Urban Development Veteran Admin. Supportive Housing
- VJO- Veterans Justice Outreach (2009)
- HVSEP – Homeless Veterans Supported Employment Program (2009-2014)
- HVSUD- Homeless Veteran Substance Use Disorder (2009)
- SSVF – Supportive Services for Veterans & Families (2011)
- National Homeless Call Center(2007)/Chat Line(2009)/Text (2011)
- HVCEP- Homeless Veteran Community Employment Program(2014)
- Mayor's Challenge & 25 Cities Initiative (2015)
- Functional Zero for Homeless Veterans (2015)
- Coordinated Entry Partnership with HIMS (2016)



HCHV

- The goal of HCHV is to assist homeless Veterans to achieve a better quality of life through referral to resources, services, treatment, rehabilitative and housing programs
- Homeless Clinical Social Worker focusing on
 - Outreach
 - Assessment/Triage
 - Housing Stabilization
 - Case Management

HCHV STAFF

- HCHV Coordinator- Crystal A. Arcarese, LCSW
- HCHV Social Worker- Joann Gainard, LCSW
- HCHV Social Worker- Thomas Gonzalez, LCSW
- HVSUD Specialist- Margaret Maurer, LCSW
- HCHV Peer Specialist- Lisa Edwards
- HCHV Peer Specialist- Lynn Moonen



RESIDENTIAL PROGRAMS

- GPD: Designed to provide supportive housing (no more than 24 months, or as clinically indicated) with services of case management, education, crisis intervention, counseling and support to Homeless Veterans
 - Catholic Social Services, Scranton PA (30 Single Rooms)
 - Commission on Economic Opportunity, Wilkes-Barre, PA (14 Apartments)
 - Victory House of Lehigh Valley, Bethlehem, PA (19 Veterans)





RESIDENTIAL PROGRAM

- HVCERS: Designed for Medically Fragile or Chronically Mental Ill Homeless Veterans that will require more structured environment
 - Our Orangeville Manor, Contracted 10 Beds



THE HUD-VASH PROGRAM

- The Wilkes-Barre VA Medical Center began the HUD-VASH program in August 2008.
- The program started with 35 vouchers.
- Each year, additional vouchers were granted to the program, totaling 219 vouchers to date.





HUD-VASH STAFF

Program Coordinator

- Maureen Rebar, LCSW

Social Workers

- Valerie Treadway, LCSW
- Barbara Serino, MSW
- Cheryl Cleary, LSW
- Bernie Makos, LCSW
- Christine Parsons, LSW
- Rochelle McDonough, LCSW



HUD-VASH

Presently we have housed:

- 86 Families
- 11 Single women with children
 - 115 Single males
 - 7 Single females



HUD-VASH



- The HUD-VASH program works with the Wilkes-Barre, Scranton and Allentown Housing Authorities.
- The HUD-VASH program has Veteran's housed in 15 different counties.

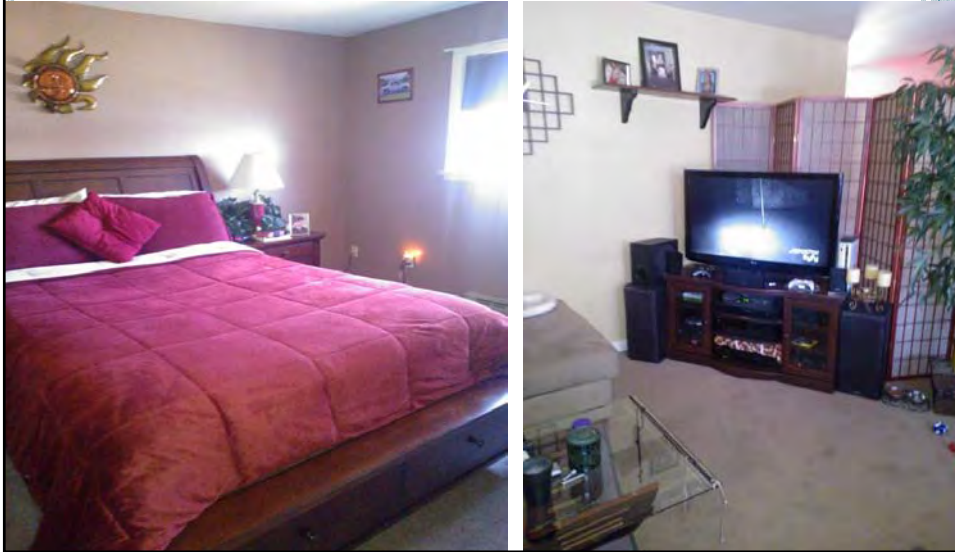


OUR HUD-VASH SOCIAL WORKERS WORK WITH LANDLORDS TO GET OUR VETERANS INTO APARTMENTS IN THE COMMUNITY.



OUR HUD-VASH SOCIAL WORKERS WORK WITH AREA LANDLORDS TO GET OUR VETERANS INTO APARTMENTS IN THE COMMUNITY.

Help for Homeless Veterans
877-4AID-VET
 va.gov/homeless (877)424-3838



HUD-VASH GROUPS AND ACTIVITIES

Help for Homeless Veterans
877-4AID-VET
 va.gov/homeless (877)424-3838

- ❖ Serta donated new mattresses to VASH programs nationally. The Wilkes-Barre VAMC dispersed 65 mattresses this past year to Veterans.
- ❖ “Move In Kits” were also recently donated, which include bedding, towels, and kitchen items. Wilkes -Barre VAMC received 25 kits.
- ❖ Nutritional Services has provided Healthy Cooking Demonstrations to teach Veterans to cook healthy for themselves.
- ❖ Monthly mobile food pantry through CEO which gives needy Veterans and families fresh fruits, vegetables, juice, and meat that is either picked up or delivered.
- ❖ HUD-VASH also provides toiletries and bus tickets as needed.
- ❖ Christmas Adopt A Family program that hospital departments “adopt” a Veteran or family and buy items off their Wish List.



HUD-VASH GROUPS AND ACTIVITIES

- ❖ Social gatherings
(cake & coffee, ice cream socials)
- ❖ Homeless Program Summer picnic
- ❖ Homeless Program Christmas party
 - ❖ Homeless VA2K Walk
- ❖ HUD-VASH Support Groups

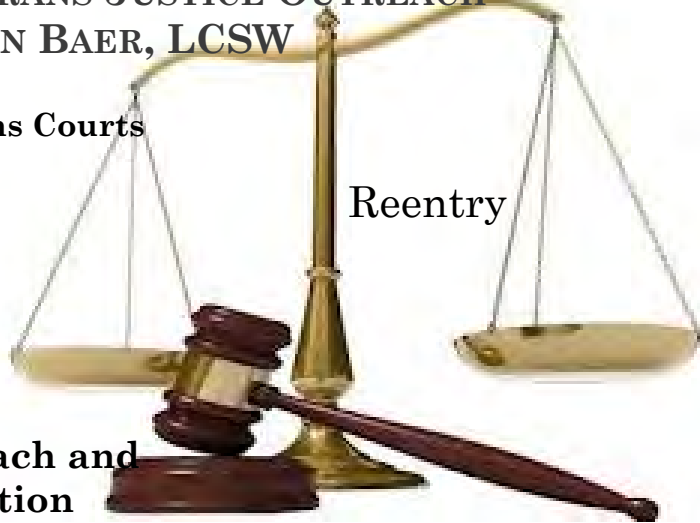


**VETERANS JUSTICE OUTREACH
KAREN BAER, LCSW**

Veterans Courts

Reentry

**Outreach and
Education**



COMMUNITY EMPLOYMENT COORDINATOR



- Employment is a key element in helping Veterans climb out of homelessness permanently or avoid it all together.
- The CEC is a member of the Homeless Veterans Program team and leads efforts to establish a local employment collective.



HVCEC ROLE...



- Central figure (i.e., liaison, advocate, technical advisor) within the local Homeless Program Continuum
- Facilitation of ongoing orientation and training on Homeless Services Continuum for providing direct assistance in connecting Veterans VA and/or community-based employment service leading to competitive employment with appropriate supports.
- Collaboration with local CWT Managers or designee in orchestrating clinical and administrative staff, within the VA and without, into a cohesive platform with which homeless Veterans can establish meaningful employment.
- Local Liaison to community partners of employment placement and support services.
- To identify (1) what's currently available in terms of employment programs and services, (2) are there any gaps, and (3) how can resources be pulled together to fill gaps in services.



HISTORY



- Started in 1993 in response to Public Law 102-405 (additional guidance in PL 103-446 and 105-114)
- Requires an assessment of the needs of homeless Veterans
- Facilitates interactions between VA, other Federal departments, state and local government agencies, providers, advocates, and Veterans
- CHALENG results have assisted in developing new programming
- CHALENG POCs began estimates of number of homeless Veterans (now transitioned to HUD PIT)

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TRENDS SINCE EARLY RESULTS



- Overall, unmet needs are areas that require community partnership, not areas where VA can provide direct services
- Permanent housing, services for re-entry Veterans are no longer in top unmet needs
- Child care has remained in top unmet needs for over a decade
- Housing for Registered Sex Offenders has been the number one highest unmet need since it was added to the survey in 2011

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VETERANS RESPONSES

Met

- Transitional Housing
- Medical Services
- Welfare Payment
- Foreclosure/Eviction Prevention
- Life Skills Training

Unmet

- Family Emergency Shelter
- Eye Care/Glasses
- VA Disability/Pension
- Legal Documents /ID Assistance
- Education/Job Training



COMMUNITY RESULTS

Housing Services

Met

- Emergency Shelter (male)
- Elderly Assisted Living
- TB Testing
- Medical Services
- Clothing

Unmet

- Housing for Registered Sex Offenders
- Discharge Upgrade
- Family/Marital Counseling
- Basic Services (Phone/voicemail)
- Financial Eviction/Foreclosure assistance





VA HOMELESS ACCESSIBILITY

Veteran Perspective

- 60% Feel VA Services Are Accessible
- 65% Feel Services are Coordinated
- 65% are Aware of Resources for Homelessness

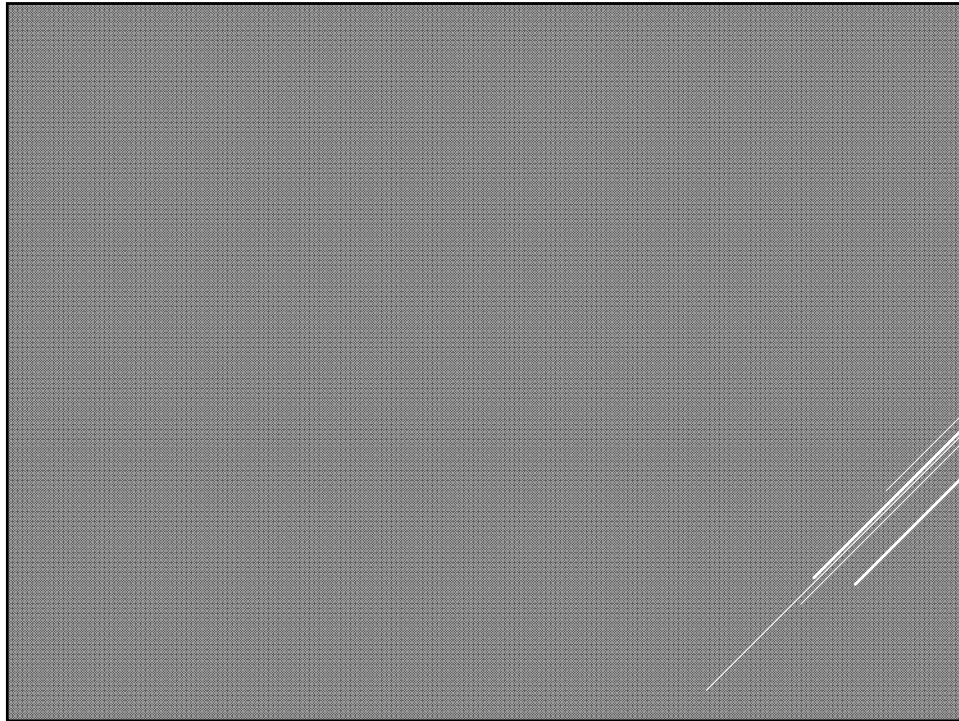
Community Perspective

- 65% Feel VA Services are Accessible
- 65% Feel Services are Coordinated
- 53% are Aware of Resources for Homelessness



THANK YOU FOR COMING





SSVF (Supportive Services for Veterans and Families)



There are 3 SSVF Providers in the Lehigh Valley that you can call!

- **Each provider serves a set number of counties, but all 3 here today serve Lehigh and Northampton Counties.**
- **When you encounter a Veteran in need (Homeless, being evicted, in need of food, utilities being shut off etc...) make a referral with the Veteran or provide the numbers to them!**
- **Catholic Charities**
 - (610) 435-1541
- **Hope for Veterans**
 - 1-855-438-8466
- **LVCIL**
 - (610) 770-9781

What SSVF programs can do for Veterans and families

- **For Veterans that do not have a discharge that is not dishonorable, and one day of active service.....**
- **Security deposits (1 permitted in a two year period), and up to 10 months of rental assistance based on grant budgets**
- **Help avoid evictions by providing back rent, utility payments**
- **Moving costs, emergency supplies such as food and bedding**
- **Child care**
- **Supplies connected to employment**
- **Transportation**

How SSVF Supports Veterans

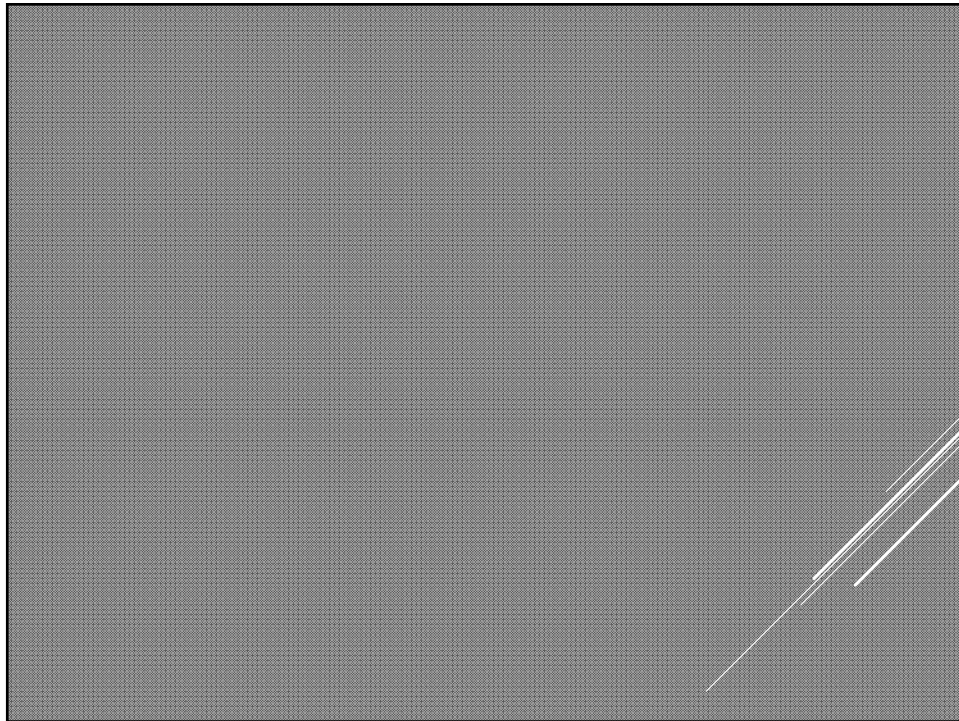
- **Provides a screening by phone, and timely intake for qualified Veterans**
- **Provides permanent housing/housing first for Veterans experiencing homelessness**
- **Provides more affordable housing, and prevents evictions**
- **Provides case management for 90 days, with the possibility of an additional 90 days**
- **Provides referrals and links Veterans to community resources**
- **Provides connection to the VA**
- **Provides Veterans and their families a place to call home!**

Important Facts to Remember!

- **No dishonorable discharge**
- **One day of active service**
- **Veteran must be in the household**
- **Veteran must be in a rental, can not own the home**
- **Veteran household must be 50% and under median income limits, which SSVF providers will determine**
- **SSVF will screen the household, and all you have to do is make the referral or call with them present!**



**PLEASE VISIT THE SSVF
TABLE TO SPEAK DIRECTLY
TO A REPRESENTATIVE
REGARDING AGENCY
SPECIFIC QUALIFICATIONS
AND ADDITIONAL COUNTIES
SERVED!**





Organization Background

- Started in 1954 by 6 pastors in Allentown
- Today, we are a non-profit comprised of over 135 faith-based organizations of many faiths
- Staffed by over 40 people at 3 different locations
- Serve over 14,000 people in need each year
- Operating budget of \$3.5 million
- Only 7% administrative costs

Pathways

- Currently located at 1031 W. Linden St in Allentown
- Comprised of a wide array of programs offering many services for those in need
- Open for Walk in services Monday-Thursday, 9 am-11am, 1-3pm.

Pathways Programs

- Coordinated Intake
 - Performed at both Allentown and Bethlehem locations
 - Homeless or imminent risk of homelessness
 - VI-SPDAT- Vulnerability Index-Service Prioritization Decision Assistance Tool
 - Coordination between organizations
 - Centralized reporting

Pathways Programs

- Clearinghouse
 - Qualifications-Adult with qualifying disability, in current mental health treatment, income.
 - Temporary Rental Assistance
 - Utility Assistance
 - Furniture Assistance

Pathways Programs

- Permanent Supportive Housing
 - HUD I- Homeless Supportive Services
 - ICM Services
 - Outreach
 - HUD II- Single Chronic
 - HUD III- Families/Single Chronic
 - HUD IV- Families/Single Chronic
 - HUD V- Families/Single Chronic

Pathways Programs

- Temporary Rental Assistance
 - Rapid Rehousing
 - Homeless (Including Emergency Shelter)
 - Income
 - HAP
 - Homeless or at risk of imminent risk
 - Income
 - \$1,000 (single) \$1500 (family)
 - FEMA

Other Programs

- Daybreak
 - Started in 1979 in response to Allentown State Hospital mass release of patients
 - Monday-Friday 9-5 (all meals)
 - Mental health or substance abuse treatment, HIV, and the elderly
 - Life, employment skills
 - Art and Music Therapy

HOPE

- ICM Services
 - Medical Assistance (Magellan)
 - Qualifying Mental Health Condition
 - Homeless (Couch Surfing)
 - Medication compliance
 - Crisis Intervention

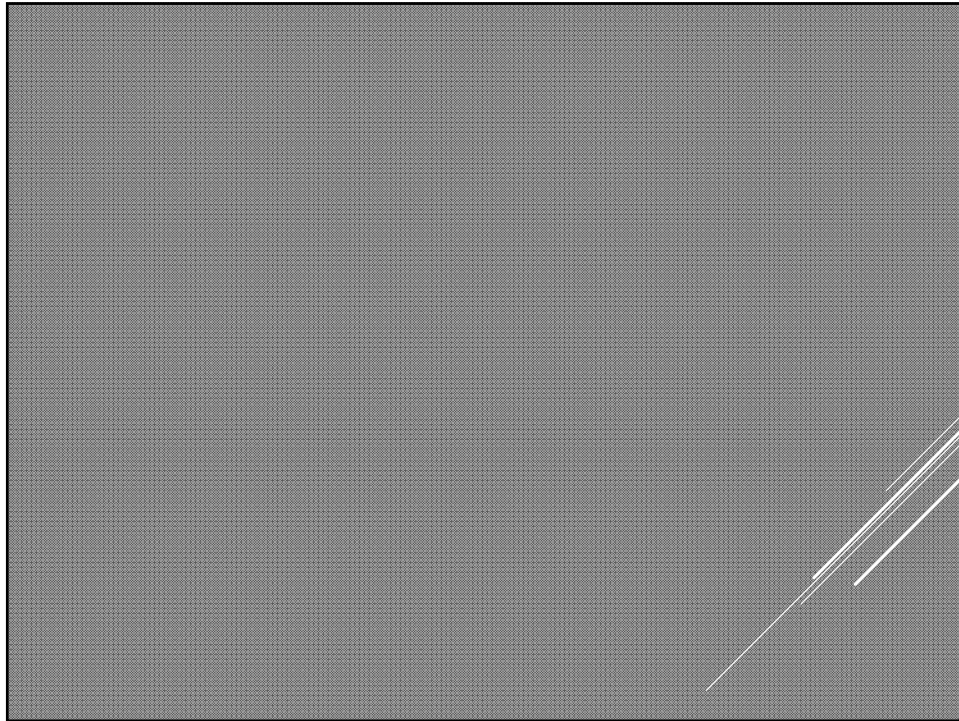
Other Programs

- Certified Peer Specialist
- Soup Kitchen
- Representative Payee
 - Nominal Fee
 - Receive Income
 - Pay bills
 - Provide Stipend

Miscellaneous Services

- ID assistance
- Bus Passes
- Toiletries
- SOAR





COUNTY OF LEHIGH
Office of Veterans Affairs

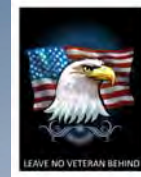


Committed to Serving Veterans and Their Families

The complex block features a blue background. At the top, the text "COUNTY OF LEHIGH" is in bold blue, and "Office of Veterans Affairs" is in a smaller, italicized blue font. On the left is the official seal of the County of Lehigh, Pennsylvania, which is circular and contains various symbols including a cross, a building, and flags. On the right is a graphic of a bald eagle's head in profile, facing right, with an American flag behind it. Below the eagle, the text "LEAVE NO VETERAN BEHIND" is written in white. At the bottom of the block, the phrase "Committed to Serving Veterans and Their Families" is written in a blue, italicized font.



COUNTY OF LEHIGH
Office of Veterans Affairs



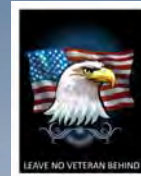
How Many Veterans?

- **Pennsylvania: 906,384**
- **Lehigh County: 22,671**
- **Northampton County: 21,568**

Committed to Serving Veterans and Their Families



COUNTY OF LEHIGH
Office of Veterans Affairs



Who We Are

- **County Employees, not the VA**
- **Three VA-accredited VSO's**
- **No fee for any of our services**

Committed to Serving Veterans and Their Families



COUNTY OF LEHIGH
Office of Veterans Affairs



What We Do

- **Federal, state, and county benefits**
- **Anything else a veteran needs ...**
- **“Every call is a new adventure”**

Committed to Serving Veterans and Their Families




COUNTY OF LEHIGH
Office of Veterans Affairs




Federal Benefits

- **Compensation**
- **Pension / Pension w/Aid & Attendance**
- **2015 - 2016**
 - **197 VA Claims Filed**
 - **\$2,710,520 Awarded**

Committed to Serving Veterans and Their Families



COUNTY OF LEHIGH
Office of Veterans Affairs



State Benefits

- **Real Estate Tax Exemption**
- **Persian Gulf Bonus**

County Benefits

- **Flags & Markers**
- **Burial Benefits & Gratuities**

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Other Stuff We Do

- **DD-214 (Military Separation) and other military records**
 - **DPRIS: Full Name, Branch, SSN**
 - **NPRC @ St. Louis**
- **Assistance Grants (outside grantors)**
 - **2015: 23 @ avg. \$880**
 - **2016: 16 @ avg. \$1,310**

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COUNTY OF LEHIGH
Office of Veterans Affairs



Other Stuff We Do

- **Clothing/Toiletry Collection**
- **Veteran Mentoring Program**
- **Lehigh Valley Homeless Veteran Task Force**

Committed to Serving Veterans and Their Families

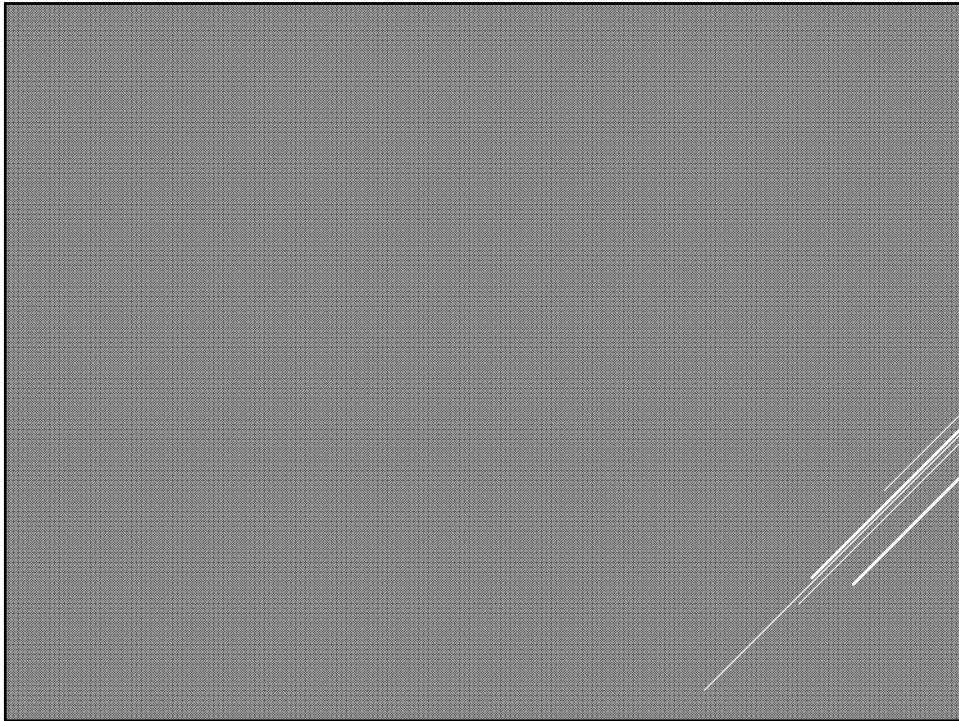


COUNTY OF LEHIGH
Office of Veterans Affairs



Contact us at:
Office: 17 S. 7th Street, Allentown
Phone: 610-782-3295
Email: veteransaffairs@lehighcounty.org

Committed to Serving Veterans and Their Families



▶ **LEGISLATIVE
OFFICES**

Altagracia Mercado
Urban Affairs Liaison,
Senator Pat Brown



The Lehigh Valley Homeless Veteran Task Force and Lehigh Valley Health Network presents:
Who Ya Gonna Call ...?
A peer-to-peer workshop and networking
opportunity for social workers and providers

- **Survey**
- **Raffle Basket**
- **Resource Tables**

The Lehigh Valley Homeless Veteran Task Force and Lehigh Valley Health Network presents:

Who Ya Gonna Call ...?

A peer-to-peer workshop and networking opportunity for social workers and providers

A cartoon illustration of Garfield the cat, wearing a red and black checkered scarf, holding a knife in his right paw and a fork in his left paw. He is surrounded by several yellow stars. The illustration is set within a rounded square frame on a blue background with white diagonal streaks.