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Center for Advocacy for the Rights and Interests of the Elderly (CARIE)

Philadelphia Office: 100 South Broad Street, Suite 1500

Philadelphia, PA 19110

Bethlehem Office: 35 East Elizabeth Avenue, Lower Level

Bethlehem, PA 18018

Office Phone: 215-545-5728

800-356-3606

Referrals: CARIE LINE - 215-545-5728 or 800-356-3606

Online: www.carie.org

Programs and Services:

- * CARIE LINE
- * Philadelphia Long Term Care Ombudsman Program
- * PA-SMP
- * CARIE OnLine www.carie.org
- * Caregiver GPS <u>www.caregivergps.org</u>
- * Professional Training Programs
- * Community Outreach & Special Events
- * Policy Committees

Philadelphia Region – First Thursday of Every Month 9:30AM-11:30AM

Philadelphia Office

Lehigh Valley Region – Third Tuesday of Every Month 3:30PM-5PM

Bethlehem Office

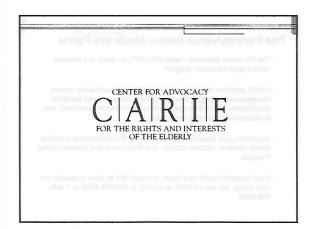


Center for Advocacy for the Rights and Interests of the Elderly

100 South Broad Street,1500 Land Title Building, Philadelphia, PA 19110 Lehigh Valley Office: 35 E. Elizabeth Avenue, Suite LL1, Bethlehem, PA 18018

T: 215.545.5728 | 800.356.3606 **W:** www.carie.org

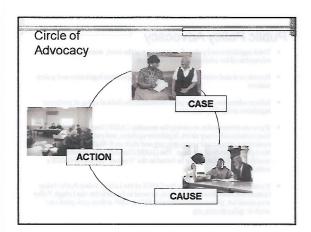




CARIE's Mission

Founded in 1977, CARIE's mission is:

"To improve the well-being, rights and autonomy of older persons through advocacy, education and action"



Major Programs

- CARIE LINE
- · Long Term Care Ombudsman
- PA-SMP
- Education and Research
- Public Policy Initiatives

CARIE LINE

800-356-3606

- Serves more than 3,000 clients/year
- Provides options counseling, problem-solving support and information on resources and services including transportation questions/problems, elder abuse, and exploitation
 - Service over the phone, free of charge and confidential.
 - No geographic boundaries
 - Assistance also available online at www.carie.org
- Special Focus Programs
 - Victim Advocacy
- Transportation Advocacy
- · Health Insurance Counseling

Caregiver GPS

www.caregivergps.org

- Caregiver GPS The Elder's Advocate online resource for caregivers
 of older adults providing information on options for addressing the
 changing needs of a loved one's care
- CaregiverGPS-The Elder's Advocate consists of six topics with tools to assist you and your loved one make the significant care decisions you are facing. Each topic includes an Introduction to the Topic / Important Information, a Situation Review, a Guide to Interpreting Your Responses, and Resources.
- Each Situation Review contains a number of statements for you to consider. Each statement is followed by several possible responses. Click on the response that most nearly seems correct for you. Keep in mind that there are no right or wrong answers.

Long Term Care Ombudsman Program

- The Long Term Care Ombudsman program provides resident advocacy for thousands of consumers in nearly 150 nursing homes, personal care homes, domiciliary homes and adult daily living centers
- CARIE serves residents in facilities located in the north, south, west, southwest and Center City sections of Philadelphia

The Pennsylvania Senior Medicare Patrol

- The PA Senior Medicare Patrol (PA-SMP) program is a federally funded peer-education program
- CARIE provides training to retired Medicare beneficiaries across Pennsylvania to enable them to educate Medicare and Medicaid beneficiaries within their communities about health care fraud, how to recognize it and what to do about it
- Volunteers give presentations to a variety of organizations including Senior Centers, Retiree Groups, and Retirement and Assisted Living Facilities
- If you suspect health care fraud, or would like to have a speaker for your group, call the PA-SMP at CARIE at 215-545-5728 or 1-800-356-3606

Education and Research

- Development and presentation of education and training programs for professionals, administrators and staff in the field of aging and aging services
- Competence with Compassion® train-the-trainer programs and manuals address elder abuse prevention, ethics of long term care and core training for direct care workers
- CARIE partners with academic and other institutions on research to improve the well-being of older adults

Public Policy Advocacy

- Track legislative and policy developments at the local, state and federal levels relevant to older adults and their caregivers
- Provide oral and written testimony for presentation to legislators and policymakers
- Inform advocates and other professionals in the field of aging of pertinent legislative and policy initiatives
- If you are interested in receiving the monthly CARIE Connection e-newsletter that contains advocacy alerts, legislative updates, and public policy committee, please visit www.carie.org and click on E-Mail Sign-Up found on the right hand side of the page. The CARIE Connection is sent about once a month and all archives may be found in the "Contact" section of CARIE's website.
- If you are interested in joining the CARIE of the Lehigh Valley Public Policy Committee, need more information, or want to be added to the Lehigh Valley area email list, please contact Vanessa Miller, LSW at 800-356-3606 ext/ 3036 or miller@earie.org.

Action

- CARIE's advocacy and education programs serve to inform its activities in support of the many issues that impact frail older adults, including:
 - Increased funding for services
 - · Availability of services
 - Respect for older adults' rights and autonomy
 - Access to information
 - Removal of barriers to care
 - Improvement of quality of care
 - Caregiver support

Contact Information

Vanessa Miller, LSW

CARIE of the Lehigh Valley Public Policy Coordinator

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Tel: 800 356 3606 ext 3036 | Fax: 215 545 5372 miller@carie.org

Website: www.carie.org www.caregivergps.org

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