

COMMUNITY HEALTHCARE ALLIANCE

January 25, 2023 @ 2:00 PM

Minutes

- I. Welcome and Introductions. Kristy Cole opened the discussion. Stakeholders are reminded to enter their names/affiliations in the chat room at the start of each meeting after the recording starts.

Attendance recorded in the chat: Kristy Cole, Mirka Picone, Tom Walker, Patty Marth, Suzanne Makary, Susan Mondaca, Jessica Keefe, Brittany Haddad, John Lees, Carl Kist, Jason Haller, Drew Lazo, Cliff Aulisio, Elizabeth O'Connor, Ken Garavaglia, Janet Verga, Mike Ramsey, Debbie Hess, Almut Dubischar, Brad Newhard, Cathy Murphy, Alexis Harvey, Jaleh Mohallatee, Laura Macnamara, Ryan Flynn, Gwen Millets, Tim Custer, Rochelle Reimert, Tisbine Moussa, Jana Morris, Katie Detweiler, Janine Wilkins, Christine Higgins, Bill Leiner Jr., KC Carpenter

- II. Review of 11/16/22 Meeting Minutes. Minutes are approved.

- III. Provider Forum

Jaleh Mohallatee, Community Services Group, announced that registration of the subacute partial hospital program for members with IDD/MH dual diagnosis is underutilized. The program is considering reducing partial hospital hours and increasing therapist time for 1:1 services. Therapy is available one day per week and are looking to grow the days.

Ken Garavaglia, KidsPeace, Announced a February 2023 Clinical Café CE training on the topic of domestic and intimate partner violence. Tom will send out the notice to the CHA. Staffing continues to be a struggle. Ken is seeking all creative ideas that work to recruit and retain staff, such as increasing annual time off, providing residential assistance for staff, or increasing 401K or 403B company match. Will continue to discuss at CHA meetings.

Jana Morris, Recovery Revolution – Provided an overview of treatment services and focused on services which are more community based. Jana recommends all CHA members consider visiting a local recovery center to see the face of recovery in our communities. Opportunity exists for partnership and mission advancement. Recovery Centers exist in Lehigh and Northampton counties. Also, Jana is offering various supports through Recovery Revolutions, such as support groups and free/reduced treatment services. Please contact Jana for more information.

Christine Higgins, Merakey Wellness Recovery Team – Christine announced staffing has improved. Merakey offers two integrated health teams for wellness recovery and are open to referrals.

- IV. Advisory Committee Reports

- a. Member/Family Advisory Committee – Ronnie Colbert

No report.

- b. Provider Advisory Committee – Cathleen Murphy

RCPA continues to convene calls related to crisis regulations. Cathy announced the next meeting is in February. OMHSAS received the draft requirements back from Executive Committee within State DHS. The draft regulations will be available for public review and comment soon.

Kristy announced funding opportunities through OMHSAS for behavioral providers seeking to strengthen telehealth platform through technology and training investment. Note: The notice was posted to OMHSAS website 2/1. Grant applications are accepted through 12/31/23. \$50K ceiling per grant.

<https://www.dhs.pa.gov/Services/Mental-Health-In-PA/Pages/OMHSAS-Information.aspx>

Kristy provided information about what is known as the “unwinding” of the Public Health Emergency (PHE), and what is being asked of providers of services to help members as the emergency declaration made by U.S. Dept. of Health and Human Services ends. Key important facts.

- Changes effective April 1, 2023 due to the end of a federal pandemic policy.
- DHS and other Commonwealth agencies will increase communications to recipients, business partners, and stakeholders to ensure the information is available when it is needed.
- The key issue is that continued Medical Assistance Insurance will require renewals. Communications will shift to completing renewals and what happens when someone is no longer eligible for MA. There will be appeal protocol and other options available through CHIP/Pennie to continue coverage.
- Visit the PHE Landing Page for evolving information regarding the PHE and DHS efforts at www.dhs.pa.gov/PHE
- Consider registering and becoming a helper agency.
- Magellan communication: https://www.magellanofpa.com/documents/2023/02/021023_maunwindingproviderannouncementem ail.pdf/

c. Children’s Advisory Committee – Vacant

No report.

V. Magellan Behavioral Health Report

a. Patty Marth – Compliance Department

Email Blasts:

- **November 2022:** includes the presentation and recording from our annual Compliance Training held on November 4, in addition to the updated Telehealth FAQ shared in early October.
- **December 2022:** Year in Review

Bulletins:

- The Office of Mental Health and Substance Abuse Services (OMHSAS) shared Bulletin OMHSAS-22-07 entitled “Mental Health Emergency Services: Applying the 120-hour timeframe for Emergency Involuntary Commitments - Revised.” The purpose of this bulletin is to provide clear guidelines for any party involved in the 302 involuntary commitment process as outlined in the Mental Health Procedures Act (MHPA) of 1976.
- The Department of Drug and Alcohol Programs (DDAP) released Information Bulletin 03-22: Act 101 of 2022, Negative drug test not a basis to deny treatment. Prohibit private and public treatment and rehabilitation facilities from denying addiction treatment to an individual solely due to a negative result on a drug test.”
- The Office of Mental Health and Substance Abuse Services (OMHSAS) shared Bulletin OMHSAS-22-08 entitled “ Peer Support Services – Revised.” This Bulletin Announces that Peer Support Services (PSS), identified in the Individual Service Plan (ISP), may be provided during transit. The Department has determined that it may be clinically appropriate for individuals to receive services identified in their ISP during transit with their CPS. The CPS and individual receiving services can use the time spent traveling together to work on service goals included in the ISP. PSS should only be provided while in transit if the CPS determines that providing PSS while in transit is safe and appropriate. The Department has revised the provider handbook to allow for services that are identified in the ISP and are provided while in transit to be compensable.
- OMHSAS Communication: The purpose of this communication is to address concerns expressed specific to the impact of ending OMHSAS’ bulletin suspensions on 12/31/22. OMHSAS has extended the bulletin suspension specific to consent to treat, service verifications and treatment plans until 3/31/23. Effective on April 1, 2023, providers are expected to capture consent to treat, service verifications and approval of treatment plans in a manner that creates an auditable file and in accordance with the timelines outlined in regulation.

b. Mike Ditty – Network

Reminded providers to update agency contact information. Magellan frequently sends out provider information and this information is not delivered due to changes which have not been communicated

<https://www.magellanprovider.com/news-publications/spotlight/updating-your-practice-data-online.aspx>

c. Carl Kist, Clinical

Carl shared the Magellan announcement for return to prior authorization requirements for all levels of care except for initial inpatient psychiatric and drug and alcohol ASAM Level 4 at initial. Effective 2/1.

https://www.magellanofpa.com/documents/2023/01/010323_providerannouncementforpriorauth.pdf/

Motivational interviewing series trainings continue to be offered to the provider community.

<https://www.magellanofpa.com/for-providers/provider-resources/trainings/>

MYLIFE meetings are temporarily on hold for restructure.

d. John Lees - Member and Family Advocate

Magellan's Autism Action Committee, a bi-county initiative to improve services for families, completed a DRAFT of a NEW Autism Navigation Guide for individuals who are of transition age. Representation on the Committee includes County IDD Administrative Entity, Magellan, Families, and HealthChoices Administration. The group expects a Spring release of the guide and this will be available in hard copy and electronically.

Tom Walker - Strategic

Tom provided an update on provider stabilization investments, which are slated to end in December 2022, with final payments continuing through March 2023.

A Lehigh Valley Health and Human Services Jobs Fair is announced to be held 4/13 at Penn State Lehigh Valley. Over 40 providers will engage students (college, high school, and recent alumni) in a robust curriculum of how to find, get and keep jobs/internships as well as opportunities to meet with key local providers. More information is here <https://www.magellanofpa.com/for-providers/community/community-events/>

Also, Magellan completed a project with counties and behavioral providers on the unique benefits of working in the behavioral healthcare sector. Please consider using this brief video as a tool to gain recruits to the field.

Many thanks to Dick Orlemann, Cathy Kromer, Mike Ramsey and team at Valley Youth House for supplying important messaging <https://www.magellanofpa.com/for-providers/community/community-online-resources/>

VI. Lehigh County: Updates / Reinvestment / Issues – Drew Lazo reporting for Matt Bauder

Respite Plan – Valley Youth House discontinued services in September. The new Respite Services provider will be Access Services. The program is slated to open February 2023.

HIFI Wraparound – Pinebrook Family Answers engaged 14 members in treatment, with 5 pending enrollments. There are additional 14 on the waiting list. They are doing a nice job in hiring staff and working through the referrals and connecting members to care. The waiting list is substantially down, now about six members, and is manageable.

2:1 ABA Services – One member is enrolled in this highly specialized program, and ready for step down. Two potential members are identified for engagement in treatment services.

Housing Clearinghouse – Operated by Conference of Churches. Thirty-three members were served in December.

Social Determinants of Health – Plan is approved by the State. The Conference of churches will be the supplier of social determinants of health commodities, such as food, childcare, etc. The Conference of Churches is already implementing our community based care management plan to the State, and this is the best fit to be able to supply the commodities required for members with SDoH needs engaged by the Community Health Workers and the community based care management plan.

Drew announced Brad Newhard is taking over some of the mental health dept. duties previously completed by Jeremy Shutts in Adult Mental Health. Jeremy is on a leave of absence.

VII. Northampton County: Updates / Reinvestment / Issues

Kristy provided key updates on the status of reinvestment plans.

Social Determinations of Health – Operated by Easton Neighborhood Center. They are providing coordination with daycare, clothing, assistance, and transportation services that couldn't be accessed elsewhere. Contact is Chelsea Jones with Northampton County HealthChoices to make a referral.

Lehigh Conference of Churches Housing Program – still maintaining the program. The program offers contingency and bridge rental assistance \$ subsidies.

Access Services – Respite program is open to Northampton County members.

ORLTSR – still finalizing construction. The reinvestment plan has been updated to extend the plan through CY2023, allowing for finalization of construction and eventual funding under Magellan/HealthChoices.

The homeless population is a new reinvestment plan/proposal for a warming shelter in winter and cooling shelter in the summer. In early phase of development, new housing opportunities and services may be provided. More information will be shared at future meetings.

VIII. Other

IX. Meeting Schedule

Date	Chair	Minutes
March 22, 2023	Matt Bauder	Magellan

* Third Wednesday

X. Contact Information

Committee / Organization	Contact Name	Email Address
Member/Family Advisory Committee	Ronnie Colbert	burail1980@yahoo.com
Provider Advisory Committee	Cathy Murphy	CATHLEEN.MURPHY@hhinc.org
Children’s Advisory Committee	Vacant	
Lehigh County HealthChoices	Matt Bauder	mattbauder@lehighcounty.org
Northampton County HealthChoices	Kristy Cole	KCole@northamptoncounty.org
Magellan Behavioral Health of PA, Inc.	Tom Walker	twalker@magellanhealth.com