

COMMUNITY HEALTHCARE ALLIANCE

Virtual CHA Zoom Meeting

May 27, 2020 @ 2:00 PM

Attendance: Liz Fox, Matt Bauder, Marissa Turner, Kristy Bernard, Kenneth Garavaglia, Tom Walker, Carl Kist, Robyn Barbosa, Dominique Gray, Brad newhard, Almut Dubischar, Janet Romero, Rochelle Reimert, Rikki Swavely, Michael Cuda, Lisa Duarte, Suzanne Makary, Patty Marth, Midge Klotz, Bill Leiner, Alexis Harvey, Carlos Estevez, John Lees, Pat McGarry, Jaleh Mohallatee, Tamra McGee, Christine Higgins, Tim Custer, Alexis Harvey, Jana Morris, Midge Klotz

I. **Review of May 6, 2020 meeting minutes.** Meeting Minutes are pending due to technology issues and will be reviewed/approved in July.

II. Provider Forum

- **Bill Leiner, New Vitae Wellness and Recovery** – Have spend an enormous amount of energy keeping our residents and staff safe and been very successful. New Vitae is open for business and referrals. Please visit <https://www.newvitaewellness.com/recovery-supports-services/action-recovery>
- **Alexis Harvey, KidsPeace** - Summer therapeutic program for kids with autism, Sarah's Smile, is happening this summer and will be virtual. Ages 6-21 years. For more information, please call (888) KP-HELPS (888-574-3577), or email Alexis Alexis.Harvey@kidspeace.org or call Alexis @ 610.799.8675.
- **Midge Klotz, Recovery Partnership** – Reflections 24/7 Peer Support Respite is open to referrals. <https://recoverypartnership.us/>
- **Suzanne Macquarie, St. Luke's Innovations and Partial Hospital services**, including Mental Health Intensive Outpatient, are running virtually and accepting referrals. <https://www.slnh.org/wellnow/emotional-health/innovations-and-partial-hospitalization-services>
- **Tim Custer, Nulton Diagnostic Clinic and Treatment Services in Slatington**, are functioning and operating, primarily virtually with open office hours for treating patients in need of long acting injectable medications, in person. See link to press release for clinic information/contact <https://www.tnonline.com/20190817/nulton-diagnostic-treatment-center/>
- **Mike Cuda, Treatment Trends**, New admissions are coming in. New residents are isolated upon admission on a separate floor and groups are managed in cohorts of 10 clients at Keenan House. Halfway house admissions are open for females.
- **Marie Lisby, Lehigh Conference of Churches ICM for Homeless (HOPE Program)**, services are virtual, with one day each week available for in-person ICM drop-in, and in-office work. <https://lehighchurches.org/what-we-do/hope-program/>
- **Nikki Baker, Colonial IU20, Partial Hospital and Outpatient**, Partial program services will resume June 1, 2020. Referral process facilitated by agency administrative staff. Outpatient information: https://www.ciu20.org/apps/pages/index.jsp?uREC_ID=1757849&type=d&pREC_ID=1836665 Partial information: https://www.ciu20.org/apps/pages/index.jsp?uREC_ID=1757849&type=d&pREC_ID=1955309
- **Rochelle Reimert, Salisbury Behavioral Health**, working hard to restore in-person services at Recovery Education Center, psych rehab program. Working on protocol for social distancing, transportation, and skills curriculum for members to maintain safety. Meanwhile, services are rendered telephonically/remotely. <https://salisb.com/index.php/services/psychiatric-rehabilitation-test/>
- **Marissa Turner, Holcomb**, We have had some clients who have requested to have services in the office as opposed to Tele health. In person services are offered as needed/upon request. The program has successfully onboarded new clinicians and has immediate service availability for new clients, including children psychiatric services. <https://chimes.org/about/chimes-family/holcomb-behavioral-health-systems/>
- **Kenneth Garavaglia, Kidspeace**, is working to bring back to office supplemental support staff. 50% of the workforce will be brought back to support on-site clinical services. <https://www.kidspeace.org/>
- **Christine Higgins, Merakey Wellness Recovery and Community programs at Merakey** -- all community-based programs are taking referrals. <https://www.merakey.org/services.html> The Wellness Recovery Teams are working hard to maintain clients. Very few covid infections.
- **Lisa Duarte, Bet El Counseling Services**, All sites, including any which had to close for safety, will be open effective June 8. All sites have PPE, and facilities completely sanitized on at least a weekly basis. Referrals have tripled over the past sixty days, indicating a possible need for expanded MH support. There may be some modification to hours to maintain social distance and safety. Contact the office for more information. Website under construction <https://betelcs.org/>
- **Jana Morris, Recovery Revolution**, described strain to the system considering covid, specific to meeting residential drug and alcohol services for adolescents. Overall, youth are responding well with telehealth services, and are already used to connecting with others on phones, etc. Services provided to students which are school aged continue without disruption. <https://recoveryrevolution.org/>

III. Member Forum

No report

IV. Provider Advisory Committee – Still vacant. Seeking representation from Adult Community Services. Please email Matt/Kristy. The position also represents stakeholders at the Advisory Boards for Lehigh and Northampton counties.

V. Children's Advisory Committee – Pat McGarry. The above provider updates capture the current status of services here in the Lehigh Valley, primarily delivered through telemedicine. Additional to note that BHRS transition to IBHS model continues to move along, despite the challenges of covid.

VI. Magellan

(Patty Marth - Reporting for Magellan's Compliance Dept.)

- Please visit www.magellanofpa.com for up to date member and provider information
- April's compliance email blast was a reminder on submitting provider self-reports for fraud, waste, and abuse -- how to submit, documentation needed in order to submit, where to submit self-report information.
<https://www.magellanofpa.com/for-providers/communications/provider-announcements/compliance-alerts/>
- Also, providers of BHRS/IBHS services should review the OMHSAS Bulletin that came out May 12th re: IBHS services prior to licensure, and submission of attestations to OMHSAS.

(Mike Ditty – Reporting for Magellan's Network Dept.)

- Reviewed/discussed the status of **Alternative Payment Arrangements (APA) for providers identified or have requested financial relief due to COVID-19.** Please email Mike Ditty if programs have any plans to expand or grow, adding additional services, etc. while under an APA, or to request financial assistance consideration under an alternative payment agreement, or have questions. MSDitty@magellanhealth.com

(Carl Kist Reporting for Magellan's Clinical Dept.)

- **Effective January 17, 2020, Intensive Behavioral Health Services (IBHS) replaces Behavioral Health Rehabilitation Services (BHRS).** The change will have a one-year transition. This change will not affect current BHRS authorizations.
 - Monthly provider workgroups are held/also an archive of resources and recorded webinars. Please visit <https://www.magellanofpa.com/for-providers/services-programs/ibhsbhrs/>
 - Please send all IBHS related questions to IBHS@MagellanHealth.com
 - Summer meeting schedule is here <https://www.magellanofpa.com/media/5801/magellan-ibhs-provider-workgroup-invite-july-through-sept-2020.pdf>
- **Virtual Youth Fest – Stay Home for My Life Youth meetings.** There is a weekly virtual MY LIFE meeting for youth. Inspirational speakers, entertainment, activities and topics for youth are covered.
<https://www.magellanofpa.com/media/5696/every-thursday-my-life-virtual-fest-final.pdf>

(John Lees – Member and Family Advocate)

- Reported Magellan is working with The Arc of Lehigh and Northampton Counties to deliver a family training in how to access Magellan funded services during COVID pandemic. Kristen Scalise of Magellan will be the principle presenter.

(Tom Walker – Strategic)

- Magellan recently completed special projects on the topic of school-based outpatient expansion, integrated health, and social determinants of health topics.
- Magellan and Lehigh County DHS released an RFI to outpatient providers for First Episode Psychosis programs. The RFI resulted in the selection of Child and Family Focus to serve our region. Additional updates will be shared with providers in future CHA meetings.
- Other special projects include: Medication Adherence Pilot program, and Forensic programs.

IV. Lehigh County Update –

- Reinvestment Plan Updates – Lehigh County is attempted to align expiring plans to a common date of 2022. The plans are set to expire June 30, 2020. Necessary requests to extend plans have been made to OMHSAS. Applies to Respite, HIFI Wraparound, 2:1 ABA services, and Supportive Housing Program.
- Matt also shared the success of the Magellan MY LIFE virtual meetings discussed above.
- Matt also shared the announcement that Elwyn ARCH will close its' doors permanently. The COVID crisis was a contributing factor in the closure. Matt would like to extend the county's deepest appreciation to all who helped make an autism hub a reality in the County, and for all the support provided to our community. Members of Magellan's Autism Action Committee, comprised of members and family members, Magellan, County and provider stakeholders are meeting for continuity of services planning.

V. Northampton County Update - Discussed the expansion of Bridge and Housing Subsidies, and Respite program under reinvestment. Recent expansion of housing subsidy was announced considering the anticipated need for housing services during and post covid/the eviction moratorium sunsets, and the need for supplying help to families for respite/caretaking needs.

Next Meeting: July 22, 2020