

HealthChoices Advisory Board

Magellan Behavioral Health of Pennsylvania, Inc.
1 W. Broad Street, Bethlehem, PA 18018

February 20, 2020 at 2:00pm

- I. Introductions: Those in attendance were: Tom Walker, Matt Bauder, Kristy Bernard, Chelsea Jones, Liz Fox, Ben Marston, and Ronnie Colbert
- II. Review of November 21, 2019 minutes – Minutes were approved.
- III. Community Healthcare Alliance Report:

Member/Family Advisory Committee

Ronnie reported peer support is going well. He has been talking to college-age students in their 20's who were referred to him by their parents. Matt informed the group that Valley Youth House Transition Age Youth (14-26) Peer Support Program is up and running. Currently VYH has 8 members in the program. Matt related this may be a resource for these members.

Haven House had their first community dinner and the dinner went well. Turn out was good. Haven House's dining room is to be redesigned. There is now a big screen TV in the cafeteria. Haven House is getting new members all the time. New things are beginning to happen at Haven House. Haven House has a peer led group on Wednesdays at 11:00AM, but the group is for Haven House clients only.

Ronnie reports on-going problems with the LANTA van service. He reported LANTA is now doing the scheduling, rather than EASTON Coach. Consumers are getting confused. The phone system has also changed and is confusing to consumers. He reports consumers are not getting home on time. Ronnie has encouraged consumers to attend the LANTA meetings and file complaints. Ronnie has given them the number to file a complaint with LANTA. Matt also encouraged consumers to file complaints and attend meetings.

Ben reported that the private home that was being used for housing got busted as an illegal flop house. He reported it cannot be a private home, but must be a center with proper occupancy license. Ben related he has a proposal for 4 homes, but asked where he would direct his proposals to get funding. Matt and Kristy related that his proposal for housing would not be eligible under HealthChoices funding as it is not a treatment service. Matt suggested perhaps the local housing authorities would be a place to start. Matt related that if any opportunities are identified, Ben would be notified.

Provider Advisory Committee – TBD

Matt related that he spoke with Allison Branch of Progressions and it was determined that her experience is in Children's Services, so she would no longer be pursuing the position. Matt related that Christina Higgins of Merakey, Wellness Recovery Team expressed interest and he will follow-up with her.

Chelsea reported that the person she had in mind is having a baby and the dates for 2020 would not work for her.

Children's Advisory Committee – Pat McGarry

No report

IV. NAMI/OMHSAS/Provider/Peer/News

No report

V. Magellan Behavioral Health Report

Tom informed the group of:

The Valley Youth House TAY CPS program is up and running, part of a larger project to get individuals with lived experience in meaningful employment roles across the Lehigh Valley providers.

Magellan trying to standardize the CRS position. CPS's need to get licensed and take a test, this is expensive. There is no guarantee that someone will pass the test after a provider has committed to at least 80 hours of training. Emily Ferris- Recovery and Resiliency Supervisor and Janet Verga as Peer Recovery Navigator. These services should be growing in the area.

Tom related that not many members are choosing to consent for the texting notifications for follow-up notifications. Tom asked the group for feedback on the limited use of texting and cell phone technology. Ben and Ronnie pointed out that not everyone has a cell phone. Matt brought up that a third-party vender is doing the texting, if the technology was there for MBH to do the texting on their own may be helpful and then members could just opt out. This topic will be on the MAWG in the Spring 2020 meeting. We also have all these soft-ware programs to have their mental health conditions treated right through a smart phone and that is for people with anxiety, tools for depression, substance use disorder. That all gets deployed through the

Wellness Recovery teams. Life-Line phones are another area. We are tracking phones through SafeLink. Magellan plan to address concerns about use of technology at the Spring Member Advisory Work Group meeting. Tom is open to adding other topics.

Community HealthChoices is in place effective 1/1/2020 for Dual-Eligible those with Medicare and Medicaid. Long term services under the aging waiver. Expanded eligibility for seniors and adults with special needs.

Tom requested member participation as panelists for Complaints and Grievances.

VI. Lehigh County HealthChoices Report

Matt reported that Lehigh County released an RFP for an MCO in the Fall of 2019. Magellan was chosen to move forward with contracting.

The Reinvestment ranking/prioritization process has been completed. Very limited responses and outside of what can be done with reinvestment.

Matt and Liz will be looking at the reinvestment process to align with the state contract calendar year.

All reinvestment through 18-19 has been used or is attached to Lehigh County's risk and contingency plan. Lehigh County is still not at 90-day max for risk and contingency. So any reinvestment identified after 19-20 cycle will be used to finish meeting our risk and contingency max amount

The current reinvestment plans:

The Conference of Churches will end December 31, 2020

Respite- through Valley Youth House; HI Fidelity Wrap-Around through PineBrook Family Answers, and 2:1 ABA through ABA Support Services will continue.

Liz related the CFST survey has been redone for 2020 and was implemented in January 2020.

OMHSAS is sponsoring a grant for 5 counties this year to implement a First Episode Psychosis treatment program. The grant would be for about 200,000 per county. Encouraging counties to join together. The grant money can be used for on-boarding staff, training, and covering insurances that are not

HealthChoices. Similar to an ACT model and would include a psychiatrist, MH worker, CPS, therapist, outreach person. Lehigh County is exploring. There is quick turnaround with a call in March 2020 and grant due in April 2020. Possible collaboration with Berks/Northampton County.

VII. Northampton County HealthChoices Report

Northampton County continues funding for the Conference of Churches Housing Program. is through the Mental Health department

OLTSR-Housing for forensic population is moving forward; 8 unit housing; zoning has been approved, anticipated for Fall 2020

Possible new Drug and Alcohol Treatment Center in Northampton County

VIII. Adjournment

Next meeting will be held on **May 21, 2020 at 2:00pm** at the Magellan Bethlehem office.