

COMMUNITY HEALTHCARE ALLIANCE

Lehigh Valley ACT

601 E. Broad Street

Bethlehem, PA 18018

January 22, 2020 @ 2:00 PM

Cliff Aulisio, Matt Bauder, Kristy Bernard, Allisson Branche, Wesley Bush, Ronnie Colbert, Almut Dubischar, Carlos Estevez, Liz Fox, Ken Garavaglia, Alexis Harvey, Christine Higgins, Carl Kist, Midge Klotz, Cornina Labish, John Lees, Bill Leiner, Marie Lisby, Alaina McCarter, Pat McGarry, Suzanne MaKary, Pat McGarry, Jana Morris, Jenny Reilly, Rochelle Reimert, Leslie Ten Broeck, Marissa Turner, Tom Walker, Kristina Ward, Karen Yob

I. **Review of November 20, 2020 meeting minutes.** Meeting Minutes are approved.

II. Provider Forum

- **Rochelle Reimert, Salisbury** – Easton Community Drop-in Center will be taken over by Recovery Partnership. For inquiries please contact Recovery Partnership at 610-861-2741. Michelle Kloss, Operations Director for Salisbury Community Based Programs, left the agency. Suzanne McFadden joined the team in this capacity.
- **Leslie Ten Broeck, Pinebrook Family Answers** – Offers a grandparenting support group on Thursdays. <https://pbfalv.org/family-and-community-support/>
- **Jana Morris, Recovery Revolutions** – Offers a grief and loss group for families impacted by loss of a loved one to suicide or addiction. This is a free program, available at A Clean Slate. Jana described the drug and alcohol services and noted the team is available to meet with programs as a speaker's bureau at your agency. <https://recoveryrevolution.org/our-program/>
- **Suzanne Makary, St. Luke's Outpatient Program Expansion** – New clinic offering, open Nov 1, 2019. Location = 451 Chew St., Suite 306, Allentown, PA 18102. Tel: 610-776-4838. Staffing includes two social workers, psychiatrist, and CRNP. The services also include long acting injectables.
- **Bill Leiner, New Vitae Wellness and Recovery** – Is expanding Brain Injury Services. Please visit <https://www.newvitaewellness.com/recovery-supports-services/action-recovery>
- **Pat McGarry, Valley Youth House** Is accepting referrals for Youth and Young Adult Certified Peer Specialist Services. <https://www.valleyyouthhouse.org/>
- **Midge Klotz, Recovery Partnership** – Opened a Certified Older Adult Peer Support program. <https://recoverypartnership.us/>

III. Member Forum

- **Ronnie Colbert** – Transportation issues continue to be an issue with timeliness of scheduled pickups and drop-offs offered through LaNTA Van/MATP. Many members of the CHA confirmed issues continue and this does change programming for services and is unfairly impacting agencies and members alike. Information about filing a complaint or grievance. Please continue to encourage and assist HC members with filing complaints. A couple years ago the CHA did attend LaNTA Van meetings as a mental health community to address the issues. It is possibly time to return to the LaNTA Board meeting to discuss. The board was supportive and made changes at that time and although there seems backsliding is happening; the interest is still there. Note: if complaints are not filed, it is as if the issues do not exist <https://www.lantabus.com/lanta-comment-and-complaint-form/>

Ronnie also shared a new offering at Haven House – food service training and community dinners offered <https://www.haven-house.com/mental-health-services/psychiatric-rehabilitation/>

Jana Morris – things are working well with Medicaid applications. Clients impacted by a substance abuse issue are able to shift from County funded services to Magellan funded services in as little as 24-hours from the time of submission of an application. The online service for Medicaid is available here <https://www.compass.state.pa.us/compass.web/Public/CMPHome>

IV. **Provider Advisory Committee** – Still vacant. Seeking representation from Adult Community Services. Please email Matt/Kristy. The position also represents stakeholders at the Advisory Boards for Lehigh and Northampton counties.

V. **Children's Advisory Committee** – **Pat McGarry**. Effective January 17, 2020, Intensive Behavioral Health Services (IBHS) replaces Behavioral Health Rehabilitation Services (BHRS). The change will have a one-year transition. This change will not affect current BHRS authorizations. Please see Magellan's website for updated information related to program changes <https://www.magellanofpa.com/for-providers/services-programs/ibhsbh/rs/>

VI. Magellan

(Tom Walker - Reporting for Magellan's Compliance Dept.)

- **IBHS Statewide Trainings & FAQ updated on state website**
- **DHS redesigned website**
- **Link for Bulletins:** <https://www.dhs.pa.gov/docs/For-Providers/Pages/Bulletin-Search.aspx>
- **Information Bulletin 02-19 – AOPC Confidentiality**

The purpose of this information bulletin is to clarify the extent to which drug and alcohol treatment data may be entered into the Eligibility Screens within the confines of Federal and State confidentiality regulations.
- **The Office of Mental Health and Substance Abuse Services (OMHSAS) would like to announce the publication of the revised Peer Support Services bulletin, OMHSAS-19-05, titled “Peer Support Services – Revised”** that was issued on December 10, 2019. The bulletin was revised to update the provider handbook with information necessary for the provision and payment of Peer Support Services, as well as to announce that the Pennsylvania Certification Board will now be responsible for certifying individuals as qualified to provide Peer Support Services.
- **The updated bulletin and provider handbook can be found at the following link on the Department of Human Services website:**
https://www.dhs.pa.gov/docs/Publications/Documents/FORMS%20AND%20PUBS%20OMHSAS/PeerSupportServices_December19_2019.pdf
- **Email Blasts:** <http://magellanofpa.com/for-providers/communications/provider-announcements/compliance-alerts/>
- **November 2019-** includes some important reminders regarding the services provided to Magellan HealthChoices recipients by Certified Registered Nurse Practitioners (CRNP), Physician Assistants (PA) and Registered Nurses (RN).
- **December 2019-** Year in review

(Tom Walker – Reporting for Magellan's Network Dept.)

- **Reviewed/discussed Frequently Asked Questions for Promise Enrollment. Please review the state's guidance.**
<https://www.dhs.pa.gov/providers/FAQs/Pages/Enrollment-Provider-File-FAQ.aspx>

(Carl Kist Reporting for Magellan's Clinical Dept.)

- **Effective January 17, 2020, Intensive Behavioral Health Services (IBHS) replaces Behavioral Health Rehabilitation Services (BHRS).** The change will have a one-year transition. This change will not affect current BHRS authorizations.
 - Monthly provider workgroups are held. Please visit <https://www.magellanofpa.com/for-members/services-programs/ibhsbhrs/>
 - All current BHRS authorizations will remain open
 - No BHRS may be provided after January 17, 2021
 - Magellan is working closely with the Department of Human Services (DHS), our county partners, providers and other stakeholders during this IBHS implementation. There are changes from BHRS and Applied Behavior Analysis (ABA)
 - **Understanding IBHS for IBHS/BHRS Referral Sources will be held January 27, 2020.** This meeting is intended for staff who currently treat children in Acute Inpatient Facilities, Partial Hospital Programs, Family Based Programs and/or Outpatient Programs that routinely refer members to BHRS/ABA.
<https://www.magellanofpa.com/media/5097/magellan-ibhs-provider-workgroup-invite-referral-sources-q1-2020.pdf> (Link to the training announcement/registration to attend)
 - Please send all IBHS related questions to IBHS@MagellanHealth.com

(John Lees – Member and Family Advocate)

- **Reported Magellan is looking to coordinate our Spring Member Advisory Work Groups,** an opportunity to collect member feedback and is an opportunity to incorporate this feedback into the Quality programming of behavioral health delivery system. Will send more information as plans are made. The current plan is to promote adults and will be hosted in Lehigh County.
- **John intends to share trends with provider and member contacts based on his year-end analysis of his role.**

(Tom Walker – Strategic)

- **Community HealthChoices - Community HealthChoices (CHC)** is Pennsylvania's Medical Assistance managed care program that includes physical health benefits and long-term services and supports (LTSS). The Office of Long- Term Living (OLTL) in the Department of Human Services oversees the physical health benefits and LTSS of Community HealthChoices. For more information, please visit <https://www.magellanoofpa.com/for-providers/services-programs/community-healthchoices/>
- Governor Tom Wolf announced a focused all-agency effort and anti-stigma campaign, 'Reach Out PA: Your Mental Health Matters,' aimed at expanding resources and the state's comprehensive support of mental health and related health care priorities in Pennsylvania.
- School-based outpatient services – Seven providers partnered with local school districts to expand outpatient services co-located in area schools. Forty or so clinics are opening. Tom announced a learning collaborative.

IV. Lehigh County Update – Matt announced the Fall RFP for the Behavioral Health Managed Care Organization resulted in Magellan being named as the BH-MCO partner and confirmed by the Lehigh County Commissioners. The RFP responses included Magellan, Beacon and Community Care.

Matt also shared the success of the Magellan Holiday party for MYLIFE.

Biennial Reinvestment Planning Process – not much feedback on the prioritization of the identified ideas for reinvestment planning. One provider responded to the needs of children and adolescents.

Gaining access to community-based MH counseling, MH crisis hotline for youth and young adults, and Youth Drop-in Center.

Adult service ideas generated three responses. First priority is outpatient walk-in assessments, second priority is a mobile behavioral health team to assist pre/post hospitalization, community based wrap around for adults, a homeless shelter, substance abuse recovery center, crisis residential specializing in IDD.

V. Northampton County Update - Discussed the expansion of Bridge and Housing Subsidies, and Access/Respite program under reinvestment. Kristy also thanked the community for the Lehigh Response to the biennial needs and prioritization process. This feedback will also be taken into consideration for possible reinvestment expansions.

Next Meeting: March 25, 2020