HEALTHCHOICES ADVISORY BOARD

Magellan Behavioral Health of Pennsylvania, Inc. 1 W. Broad Street, Suite 210 Bethlehem, PA 18018

February 15, 2018 @ 2:00 PM

- I. Introductions: Those in attendance were: Ronnie Colbert, Liz Fox, Tom Walker, Matt Bauder and Tisbine Moussa
- II. Review of November 16, 2017 minutes distributed at meeting and reviewed with no changes and will await further comments or changes; if no changes and comments in follow-up the minutes will be considered final
- III. Community Healthcare Alliance Report:

Member/Family Advisory Committee – Ronnie Colbert

- Haven House has new administrative assistant since previous administrative assistant passed away
- He has reduced the amount of work doing because of changes in program
- Assisted Ben Marston with mental health presentation that was lengthy to be more communicative
- Haven House asked member for group topics and Ronnie has presented on Self-Advocacy and went well and has mentioned Magellan Member and Family Advocate

• Provider Advisory Committee - Kim Benner not present

- As reported by Matt Bauder from update from Kim
 - No concerns voiced at CHA meeting
 - MH Advisory Board through RCPA
 - Focus to be on Value Based Purchasing, Access to Psychiatrists and other MH professionals, and regulatory OP redesign
 - Kim and Janet Romero to participate
 - Report of the minimum wage increase for staff and the possible requirement of FBI clearances for all staff and not just direct care staff would be a cost to the provider
 - Decrease of cost could be to elongate time for that the clearance covers as they do for volunteers
 - Senator Biscola office is looking to stream line this process as well

Children's Advisory Committee – Pat McGarry not present

- As reported by Matt Bauder, Pat had indicated at CHA meeting that heard of opening recovery school at St. Simon and Jude in Bethlehem for students with Drug and Alcohol issues in High School environment
 - School will run through the dioceses as safe school
 - Questions about how to get in and other specifics arose
 - Arose from hearing member's concerns about returning to their school environment that may be triggers for them

• NAMI – Donna Thorman

- No update since not in attendance
- OMHSAS updates

- Lynn Kovitch is the new Deputy Secretary for DHS and her focus seems to be housing and employment
- Appendix H to be coming out and should be effective July 1, 2018 and that webinar gave information about changes such as discontinue of second level grievance and also changes to second level complaints to reduce and will see when the information comes out

IV. Magellan Report – Tom Walker

- o Released 2 RFIs
 - Transition Age Youth CPS which is to service under Mental Health and not D&A
 - First round of RFI did not produce focus relevant to TAY so reopened the RFI for another round and to other service providers outside of CPS
 - Hoping to have up and running in by summer
 - Specialized OP to assist with Slatington Area access issues and for OP MH and D&A and received 3 submissions; opened in all 6 MBH counties
- Acquisitions of Sacred Heart by St. Luke's is subject to regulatory review by the State. There will not be a change in leadership at Sacred Heart Hospital. Magellan and Lehigh and Northampton HealthChoices along with Adult Mental Health met with the hospital President, Network and Management to discuss the mergers with SHH and Blue Mountain. There are not any plans to eliminate any MH AIP beds. Magellan discussed the current needs are and potential conversion of beds or expansion, including the need for children's AIP beds. St. Luke's was not ready to discuss any specifics about the merger, citing regulatory approval which only occurred in February 2018.
- Value Based Purchasing
 - MFIP is going well providing technical assistance and outcomes focus to move to systems transformation (which MBH will meet with the counties to discuss the systems transformation for the 5 year plan)
 - Coordination between levels of care has come from meeting with providers for this program

o D&A

- Transitioning to ASAM which is national standard; replaces the PCPC
 - Standardized Tool for assessment for D&A
 - Face to Face training provided and have new manuals needed to do this transition
 - Deadline for 100% of network is 7/1/18
 - 2 trainings to occur per region through Magellan and SCAs
 - MBH partnering with the SCAs from the counties and training providers and care managers to help move forward with this training
 - There has been indication of not clear crosswalk between the PCPC and ASAM and since some of the aspects do not match are working those aspects out
 - Save the Date indicated for D&A Summit on 4/24/18 through Treatment Trends Center of Excellence at the Best Western off of Route 512
 - This comes from the public health awareness stemming from the Opioid epidemic seen across the county and locally

MBH new website

- Same web address, but content is totally fresh
- Information for members and providers such as finding provider, information on recovery and resiliency, and information to receive newsletter and other member information
- Separate Lehigh and Northampton County pages

- Website changed to comply also to requirements like those for the visually impaired
- Feedback has been positive to navigate and for information
- New Complaint and Grievance Poster as well as one for the Family and Member Advocate John Lees
 - Handouts will be sent with the minutes
- o Magellan is looking for all innovative ideas to see if can incorporate

V. Northampton County HealthChoices – Tisbine Moussa

- No update on Housing
- ABA support services doing well with the case and working on family counseling /OP services set up
- Alison Frantz has left as Northampton County Human Services Director and is working with Lynn Kovich at the State level
 - Sue Wandalowski is the new Director and other new staff with the election of Lamont McClure
 - Also continuing to try to hire for the MH Administrator position
 - Pat no longer with Northampton County to talk minutes and not have consultant for audits and Tisbine will be doing more of the audits

VI. Lehigh County Report – Matt Bauder

- Mentioned Quality Initiative with Providers to work on Compliant and Grievance Process through provide and Magellan
- Philips Armstrong is new Executive for Lehigh County taking over for Tom Muehler
 - Katy Achenbach staying on has Human Services Director
- January 1 effective date for the 2:1 ABA service contract and that working on identifying member to go through the referral services
 - Some reporting is ABA is having issues with staffing cases, but hopeful that this will be worked out since having traditional challenges of BHRS
- My Life holiday party occurred on 12/8/17 and went well with 15 members attending
 - My Fest will be held this year in Lehigh area and looking for locations at this point
- Working on OP services for Autism
 - Released RFI and now Magellan has consultant for this that is currently working with Elwyn for this service
- Stepping Stones also part of Autism Initiative now contracted and up and running for needs of Autism for specialized after-school
 - Northampton County Deb Nunes has been working on having a site in Northampton County for Elwyn Arch
- State looking for more robust work on Tobacco Cessation programming and working with Magellan on this initiative and have not seen services used year or two and need to work through this as specifications come through and information has been about bulletin for billing and no requirements mentioned for certification and Magellan has asked for clarification on this from the State
 - Bethlehem Health Bureau and Lehigh Health Network contacted by Tom for more information on Tobacco Cessation Programming that is certified for providing Tobacco Cessation counseling
 - Intervention has been more physical in the past and looking for more behavioral health interventions

VII. Other

No other information was indicated to be presented